

# **Executive**

Date: Wednesday, 14 October 2020 Time: 2.00 pm Venue: https://manchester.publici.tv/core/portal/webcast\_interactive/485349

This is a **Second Supplementary Agenda** containing additional information about the business of the meeting that was not available when the agenda was published.

The Local Authorities and Police and Crime Panels (Coronavirus) (Flexibility of Local Authority and Police and Crime Panel Meetings) (England and Wales) Regulations 2020

Under the provisions of these regulations the location where a meeting is held can include reference to more than one place including electronic, digital or virtual locations such as Internet locations, web addresses or conference call telephone numbers.

To attend this meeting it can be watched live as a webcast. The recording of the webcast will also be available for viewing after the meeting has ended.

# **Membership of the Executive**

# Councillors

Leese (Chair), Akbar, Bridges, Craig, N Murphy, Ollerhead, Rahman, Stogia and Richards

# Membership of the Consultative Panel

## Councillors

Karney, Leech, M Sharif Mahamed, Sheikh, Midgley, Ilyas, Taylor and S Judge

The Consultative Panel has a standing invitation to attend meetings of the Executive. The Members of the Panel may speak at these meetings but cannot vote on the decisions taken at the meetings.

# **Supplementary Agenda**

 Revenue Budget Monitoring 2020/21 and Budget Position 2021/22.
 The report of the Deputy Chief Executive and City Treasurer was to follow and is now enclosed.

**All Wards** 5 - 66

# Information about the Executive

The Executive is made up of nine Councillors: the Leader and Deputy Leader of the Council and seven Executive Members with responsibility for: Children Services & Schools; Finance & Human Resources; Adult Services; Skills, Culture & Leisure; Neighbourhoods; Housing & Regeneration; and Environment, Planning & Transport. The Leader of the Council chairs the meetings of the Executive.

The Executive has full authority for implementing the Council's Budgetary and Policy Framework, and this means that most of its decisions do not need approval by Council, although they may still be subject to detailed review through the Council's overview and scrutiny procedures.

The Council wants to consult people as fully as possible before making decisions that affect them. Members of the public do not have a right to speak at meetings but may do so if invited by the Chair. If you have a special interest in an item on the agenda and want to speak, tell the Committee Officer, who will pass on your request to the Chair. Groups of people will usually be asked to nominate a spokesperson. Speaking at a meeting will require a telephone or a video link to the virtual meeting.

The Council is concerned to ensure that its meetings are as open as possible and confidential business is kept to a strict minimum. When confidential items are involved these are considered at the end of the meeting and the means of external access to the virtual meeting are suspended.

Joanne Roney OBE Chief Executive Level 3, Town Hall Extension, Albert Square, Manchester, M60 2LA

# **Further Information**

For help, advice and information about this meeting please contact the Committee Officer: Donald Connolly Tel: 0161 2343034 Email: d.connolly@manchester.gov.uk

This supplementary agenda was issued on 12 October 2020 by the Governance and Scrutiny Support Unit, Manchester City Council, Level 3, Town Hall Extension (Lloyd Street Elevation), Manchester M60 2LA

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### Manchester City Council Report for Resolution

**Report to:** Executive - 14 October 2020

Subject: Revenue Budget Monitoring 2020/21 and Budget Position 2021/22

**Report of:** Deputy Chief Executive and City Treasurer

### Summary

The report outlines the projected outturn position for 2020/21, based on spend and income as at the end of August 2020 and future projections. It also provides a high level overview of the forecast budget shortfall for 2021/22 to 2024/15.

### Recommendations

The Executive is recommended:

- To recommend to the Council the approval of the proposed budget transfer of £7.627m from 'third party payments' to 'transfer to reserves' in order to support the 2021/22 budget (See Appendix 1 page 10).
- 2. To note the global revenue monitoring report and a forecast outturn position of a £271k deficit, which it is anticipated will be balanced by government funding, with any surplus supporting the 2021/22 position.
- 3. To approve the use of budgets to be allocated, including the 2020/21 pay award, in Appendix 1, page 8
- 4. To approve the use of grants in addition to that already planned, as detailed in Appendix 1, page 9 and 10.
- 5. To approve the proposed virements in Appendix 1, page 10.
- 6. To approve additional COVID-19 grants in Homelessness of £2.000m, made up of £1.600m for the Next Steps Accommodation Programme grant, £100k for cold weather provision, and £300k for incentives to landlords to secure properties in the private rented sector, see paragraph 3.1.
- 7. To approve additional COVID-19 grants in Adult Social Care of £3.084m for Infection Control round 2, see paragraph 3.1.
- 8. To approve additional COVID-19 grant in Neighbourhood Services of £453k for Compliance and Enforcement, see paragraph 3.1.

Item 5

9. To note the application of £0.680m for Test and Trace Support Payments to assist individuals self-isolating following the confirmation of the Government's Self Isolation Scheme; see paragraph 3.1 for further details.

### Wards Affected: All

**Environmental Impact Assessment** - the impact of the issues addressed in this report on achieving the zero-carbon target for the city

The budget reflects the fact that the Council has declared a climate emergency by making carbon reduction a key consideration in the Council's planning and budget proposals.

Manchester Strategy outcomes	Summary of the contribution to the strategy
A thriving and sustainable city: supporting a diverse and distinctive economy that creates jobs and opportunities	
A highly skilled city: world class and home grown talent sustaining the city's economic success	
A progressive and equitable city: making a positive contribution by unlocking the potential of our communities	The effective use of resources underpins the Council's activities in support of its strategic priorities.
A liveable and low carbon city: a destination of choice to live, visit, work	
A connected city: world class infrastructure and connectivity to drive growth	

## Full details are in the body of the report, along with any implications for

- Equal Opportunities Policy
- Risk Management
- Legal Considerations

### Financial Consequences – Revenue

The report identifies a projected deficit for 2020/21 of £271k, based on the financial implications of COVID-19, government funding confirmed to date and other identified changes, in year efficiencies and mitigations. It is anticipated this can be met through the Council's share of the tranche of emergency funding for sales, fees and charges income loss (estimated at c£6.4m).

## **Financial Consequences – Capital**

The revenue budget includes funding to meet the capital financing costs of the Council. Changes in the capital programme can affect the budget to meet such costs.

## **Contact Officers:**

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## Background documents (available for public inspection):

The following documents disclose important facts on which the report is based and have been relied upon in preparing the report. Copies of the background documents are available up to 4 years after the date of the meeting. If you would like a copy please contact one of the contact officers above.

- Meeting of the Executive 29 July Global Revenue Budget Monitoring Report to the end of May 2020
- Meeting of the Executive 29 July Update on Covid-19 Monthly Update Report
  - <u>COVID Sitrep Summary</u>
  - <u>COVID-19 Future Council Sit-rep</u>
  - COVID-19 Sitrep Economic Recovery
  - COVID-19 Update Appendix 2
  - COVID-19 Update Appendix 3
- <u>Resources and Governance Scrutiny Committee 21 July 2020 Update on</u> COVID-19 Activity

## 1 Introduction

- 1.1 This report provides an overview of the Council's current financial position and the work underway to develop a balanced budget for 2020/21. It should be noted that the COVID-19 related forecasts included in this report are based on the 6th monthly return submitted to MHCLG on 2 October. The figures will continue to be refined as costs crystalise and income implications become clearer.
- 1.2 The forecast budget shortfall including COVID-19 pressures is £40.7m this financial year, after allowing for identified efficiencies, mitigations and other changes to the end of August. The forecast overall position for 2020/21 is a deficit of £271k after taking account of confirmed government funding. It is anticipated this can be mitigated through the Council's share of the sales, fees and charges emergency funding.
- 1.3 Whilst the position for the current year looks manageable through funding and mitigations this is not the case next year and beyond. After confirmed mitigations to date there remains a significant shortfall in excess of £100m a year from 2021/22. A report will be brought back to the November Executive to consider the longer term position and possible mitigations.
- 1.4 This report includes the following sections:
  - Overview of COVID-19 financial implications
  - Additional Central Government funding for COVID-19 response
  - Measures taken to balance the budget in 2020/21
  - Overview of forecast Position 2020/21
  - Budget Position 2021/22 to 2024/25
  - Conclusion
  - Next Steps

## 2 Overview of COVID-19 Financial implications

2.1 The anticipated financial cost of COVID-19 to the Council is currently £151.6m (including £0.4m in 2019/20). For the 2020/21 element of £151.2m, £25.1m relates to additional expenditure and £126.1m to loss of income

## Table One: COVID-19 Forecast Financial Impact

	COVID-19
	Financial impact
	£000
2019/20 cost pressures	389
2020/21 forecast cost pressures	25,108
Total forecast cost pressures	25,497
Forecast Income Shortfalls	126,129
Total	151,626

2.2 The financial impact of COVID-19 during 2020/21 will fall over two budget years (2020/21 and 2021/22) due to the following factors:

- Any surplus or deficit on the Collection Fund (which covers both business rates and council tax income) is reflected in the year following that in which the income is (or is not) collected. Note the government has proposed to allow billing authorities to spread any 2020/21 deficit over 3 years to smooth the effect. Specific details are still to be confirmed.
- The Council has an airport dividend reserve which means that a significant proportion of the income (£56m) is used a year in arrears and therefore the impact on the budget is next year.
- Finally, the budget shortfall has been adjusted for bus lane and parking lane enforcement income as this impacts on the level of the reserve to fund future commitments.
- 2.3 This has resulted in the financial effect of COVID-19 for 2020/21 and 2021/22 being as per table two below. This also includes further financial pressures into 2021/22 from anticipated continuing income losses (council tax, business rates, dividend) and further costs from placements in areas such as Adult Social Care, Children's and Homelessness.

	2019/20 £000	2020/21 £000	2021/22 £000
COVID-19 Emergency Funding		40,841	0
(Confirmed)			
Additional Costs (MCC only)	389	25,108	24,994
Income:			
Loss of Income (MCC only)		126.129	107,840
Adjustment for element of airport dividend		(55,809)	(8,729)
not budgeted to use in year			
2020/21 Council Tax and Business Rates		(36,571)	36,571
shortfalls impact a year in arrears			
Bus Lane and Parking Income - impact on		(3,274)	0
reserves capacity			
Budget impact of lost income	0	30,475	135,681
Total Costs and Net income losses	389	55,583	160,675

# Table Two: Summary of COVID-19 Impact across 2020/21 and 2021/22(exc funding announcements)

Total forecast COVID-19 cost pressures

2.4 Dealing with the immediate impact of COVID-19 has resulted in major spending pressures, particularly in social care, but also across all other Directorates. The Council has also worked closely with community partners to ensure vulnerable residents receive essential support in these unprecedented circumstances. This includes costs arising from a number of new functions such as providing the community hub and services for shielding residents as well as sourcing and supplying personal protective equipment (PPE) for other organisations. These all form part of the Government's expectations of local authorities in delivering the national response in individual communities.The table below shows the 2020/21 forecast additional spend of  $\pounds$ 25.1m by directorate.

Service Area	MCC Forecast
	Cost 2020/21
	£000
Children's Services	2,226
Adult Social Care	9,379
Public Health	528
Homelessness	4,987
Corporate Core	1,907
Neighbourhoods	3,772
Growth and Development	294
Community Hub	2,309
Total forecast additional costs	25,108

## Table Three: Forecast COVID-19 additional costs by Directorate

Forecast COVID-19 Income Shortfalls

1.1 The total income loss is forecast at £127.192m (with a further £0.040m against the HRA in respect of voids and the increased turnaround time). The net impact on the income budget for 2020/21 (allowing for reliefs announced as part of the budget and to support businesses through COVID-19) is as follows:

# Table Four: Forecast COVID-19 income shortfalls

Service Area	Income Loss	Timing	Impact on
	reported	Adjustments	2020/21
	2020/21	on budget	budget £000
	£000	impact £000	
Collection Fund	36,571	(36,571)	0
Corporate Budgets	71,619	(55,809)	15,810
Children's Services	506		506
Homelessness	34		34
Corporate Core	5,689	(3,274)	2,415
Neighbourhoods	6,408		6,408
Growth and Development	5,302		5,302
Total forecast additional costs	126,129	(95,654)	30,475

# 3 Additional Central Government Funding for COVID-19 response

3.1 A report to the Executive on 29 July 2020 outlined the additional government funding to be built into the 2020/21 budget. Since then there have been further allocations totalling £5.764m as follows:

- £2.000m from the Ministry of Housing, Local Government and Communities for Homelessness Service
  - £1.600m for the Next Steps Accommodation Programme. This will contribute towards the longer term offer for those who have been sleeping rough prior to the Government's directive of 'Everyone In' linked to the Covid-19 response. The estimated cost of the rough sleeper offer, including the £500k A Bed Every Night (ABEN) shortfall and additional capacity in the winter months, is £3.6m. Including ABEN this is 250 bed spaces available each night from July 2020 to March 2021.
  - £100k has been assigned against cold weather provision for those sleeping rough when the temperature drops below zero.
  - £300k is to be spent on incentives to landlords to secure properties in the private rented sector specifically for people who were rough sleepers and have been provided with accommodation as a result of the Covid-19 response.
- Adult Social Care £3.084m Infection Control Fund Round 2. On 1 October the Dept of Health and Social Care announced Infection Control Fund, to tackle the risk of COVID-19 infections, is to be extended to March 2021 with £546m of additional funding provided nationally. Manchester's allocation is £3.084m. 80% of this funding, £2.467m, is to be provided to care homes within Manchester on a 'per beds' basis and to CQC-regulated community care providers on a 'per user' basis, including to social care providers with whom the Council has no existing contracts. The Council has discretion over the remaining 20%, £0.617m, to provide support to other care settings and wider workforce measures in relation to COVID-19 infection control. This brings total Infection Control funding to £6.426m.
- Corporate Core Test and Trace Support Payments £0.680m. On 28 September the Government introduced the Self Isolation Scheme. Under this scheme individuals who have been formally notified to self-isolate, either because they have received a positive test result or because a person who has tested positive has identified them as a contact, are due a payment of up to £500. This will be available to those who are employed or self employed, unable to work from home and are in receipt of Universal Credit, Working Tax Credit, income-based Employment and Support Allowance, income-based Jobseeker's Allowance, Income Support, Housing Benefit and/or Pension Credit. There will also be some discretionary funding for those who do not meet any of this criteria. The Implementation Guidance for local authorities was issued on 30 September and identified funding in three parts as follows:
  - £25 million for programme costs (costs of payments to applicants), excluding discretionary payments - MCC Share £377k
  - £10 million for administration costs MCC share £76k
  - £15 million for discretionary payments MCC share £227k
- Neighbourhood Services Compliance and Enforcement Grant £453k. On 22 September the Prime Minister announced £60 million will be made available to local authorities and the police to support additional compliance and enforcement activities. Of this £60 million, £30 million is

being allocated to all district and unitary authorities to spend on COVID-19 related compliance and enforcement activities.

- 3.2 The 29 July report to the Executive included the Population Health Test and Trace Grant of £4.837m. It is now expected this will be applied as £1.862m in 2020/21 and £2.975m in 2021/22. The funding is to ensure that appropriate systems are in place for outbreak management and prevention of COVID-19. Responsibility for the Manchester COVID-19 response lies with the Manchester Director of Population Health. The core elements of this response will be delivered from the MHCC Population Health Team, with service specifications in place for any externally contracted elements. The elements of Manchester's public health response to COVID-19 are:
  - Infection prevention and control;
  - Testing;
  - Contact tracing and consequence management;
  - Outbreak management and containment; and
  - Analysis, interpretation of best available evidence, data and intelligence.
- 3.3 Further grant announcements which should improve the reported position include:
  - A support package for losses from sales, fees and charges was announced in July. 75% of these losses will be funded by the Government – but only where they exceed 5% of the Council's planned income from sales, fees and charges. There is a separate process for collecting, calculating, and compensating for the relevant losses, and the fist claim has been submitted early October. The claim relates to losses April to July and is for £3.5m. Based on current forecasts the full year claim will be in the region of £6.4m.
  - Tax Revenue ability to spread the 2020/21 Collection Fund deficit over three years. The forecast 2020/21 deficit of £40m over 3 years would improve the position by £24.4m in 2021/22, but worsen the following two years by £12.2m each year.
  - Commitment to consider the apportionment of irrecoverable Council Tax and Business Rates losses between central and local government as part of the Spending Review
- 3.4 The COVID-19 related grants notified to date are summarised in Appendix 2. Note only the confirmed emergency funding of £33.7m (of which £0.4m has been applied to 2019/20) and £7.1m, from the July announcements, are available to support the direct additional costs and income shortfalls faced by the Council. The remaining grants are either directly passed on to businesses or residents or earmarked for specific priorities such as test and trace.
- 3.5 These grants and associated spend are now reflected in the revised budget shown in table six below.

## 4 Measures taken to balance the 2021/21 budget

- 4.1 As shown in table five the impact of the COVID-19 additional costs and income shortfalls on the 2020/21 revenue budget is forecast at £55.6m, increasing to £161m next year.
- 4.2 As reported to the July executive meeting all directorates have reviewed budgets, and identified in year savings and mitigations to support the current year position. These figures have been updated for the period five forecast and currently total £12.3m across directorates, with a further £2.5m against corporate budgets, as shown in table five. This left a shortfall of £40.7m which is largely covered by emergency COVID 19 funding (tranches 1, 2 and part of 3) of £40.5m.
- 4.3 The remaining shortfall for 2020/21 of £271k as shown in the table below can be bridged using the income element for loss of sales, fees and charges of the tranche 3 COVID-19 emergency funding (as referenced in paragraph 3.3).

# Table Five: Confirmed Measures taken to offset the underlying gap in2020/21

	Revised 2020 / 21 £000	2021 / 22 £000
Original Gap (pre COVID)	0	22,554
COVID-19 Budget impact of Additional Costs and Net income losses	55,583	160,675
Gross Underlying Gap (inc Covid-19)	55,583	183,229
Savings, mitigations and other changes	(14,860)	(2,427)
COVID-19 Emergency Funding	(40,452)	0
Corporate measures	0	(44,844)
Budget shortfall after confirmed funding/		
mitigations	271	135,958

## 5 Overview of forecast Position 2020/21

5.1 The following table summarises the spend for 2020/21 by service. The supporting appendix outlines the main reasons for the variation to budget.

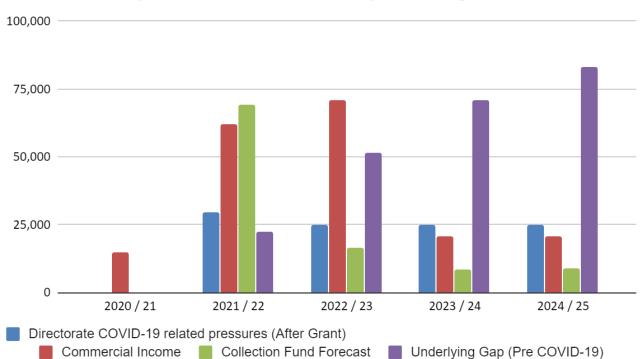
# Table Six: Overall forecast position as at 31 August 2020

						Me	emo: Breakdown	of variance	
Forecast as at 31 August	Original	Revised	Forecast	Total	Movemen	COVID	COVID related	Other over	Total
2020	Approved	Budget	Outturn	Forecast	t from last	related	income	/ under	Forecast
	Budget			Variance	report	Expenditure	reduction	spends	Variance
	£000	£000	£000	£000	£000	£000	£000	£000	£000
Total Available Resources	(666,125)	(827,470)	(812,604)	14,866	33	0	15,810	(944)	14,866
Total Corporate Budgets	126,761	264,202	262,634	(1,568)	(1,192)		0	(1,568)	(1,568)
Children's Services	130,320	130,540	131,198	658	(6,021)	2,226	506	(2,074)	658
Adult Social Care	221,253	232,291	239,165	6,874	(1,491)	9,907	0	(3,033)	6,874
Homelessness	15,285	17,292	22,120	4,828	(2,316)	4,987	34	(193)	4,828
Corporate Core	69,958	77,598	78,893	1,295	(2,414)	1,907	2,415	(3,027)	1,295
Neighbourhoods	93,802	94,841	103,282	8,441	2,497	3,772	6,408	(1,739)	8,441
Growth and Development	8,746	10,706	16,035	5,329	(2,264)	2,309	5,302	(2,282)	5,329
Total Directorate Budgets	539,364	563,268	590,693	27,425	(12,009)	25,108	14,665	(12,348)	27,425
Total Use of Resources	666,125	827,470	853,327	25,857	(13,201)	25,108	14,665	(13,916)	25,857
Total forecast over /	0	0	40,723	40,723	(13,168)	25,108	30,475	(14,860)	40,723
(under) spend									
COVID 19 Government				(40,452)	0	(40	),452)		(40,452)
grant income (tranche 1, 2 and 3) - Confirmed									
Proposed Corporate mitigations				0	7,963			0	0
Net forecast over / (under) spend				271	(5,205)	15	5,131	(14,860)	271

- 5.2 The original approved Directorate budget was £539.4m, and this has increased by £23.9m to a revised budget of £563.3m which reflects:
  - £2.250m allocations for inflationary pressures as follows:
    - £0.805m annual contractual inflationary increase on the waste collection and disposal contract;
    - £364k for a 2% inflationary increase on in house foster care allowances;
    - £200k inflationary uplift for external residential placements on the North West Regional Group network;
    - £91k annual inflationary increases on the Street Lighting PFI unitary charge;
    - £32k increase for ongoing management costs of two landfill sites;
    - £40k increase for Bereavement Services;
    - £57k External Foster care inflationary uplift for increases of 1.5% on the North West framework applied to any new placements from 1 April 2020;
    - £0.6m Security contract increase to support the commitment that the workforce should be paid the Manchester Living Wage as a minimum which has added 15% to the cost of the service for which there is no budget provision. This was agreed as part of the retender process and Mitie have agreed to work with the council to try to identify further savings.
    - £61k inflationary increase in business rates across the operational and investment estate
  - £100k investment in Domestic Violence services for a trauma informed response that provides an opportunity to resolve issues, preventing the escalation of risk and demand on services such as the Independent domestic violence advisory (DVA) and the Multi Agency Risk Assessment Conference (MARAC).
  - £22.867m increase to resources and directorate budgets for specific grants and spend relating to COVID-19, see Appendix 2.
  - Reductions of £1.109m relating to a change in the Employer Pension Contribution rate following completion of the Pensions Actuarial Review. This was budgeted to save £0.8m therefore a further £309k was released to support the bottom line position;
  - Reduction of £204k following re-procurement of the Council's utilities provision, saving 8% on electricity and 7% on gas from 1 October 2020, with gas saving increasing to 10% in 2021
  - There has also been £1.140m virements between Directorates to reflect the movement of services and other changes.
- 5.3 The increase in total available resources of £160.892m is due to:
  - £22.867m increase to both resources and directorate budgets for specific grants and spend relating to COVID-19, see Appendix 2.
  - £138.478m section 31 grant to reimburse the council for loss of Business Rates income due to Extended Retail Relief. This will be held in a reserve to offset the associated collection fund deficit that is required to be funded in 2021/22.
- 5.4 All variances to forecast outturn are measured against the revised budget.

## 6 Budget Position 2021/22 to 2024/25

- 6.1 Executive Members will recall that prior to Covid-19 there was an underlying budget gap of c£20m for 2021/22 rising to c£80m by 2024/25. This was to be addressed in the Medium Term Financial Planning process. The impact of covid-19 outlined in the above section of this report is in addition to this. At this stage no COVID-19 related funding has been confirmed beyond 2020/21 and no further announcements are anticipated until the outcomes of the Comprehensive Spending Review, expected in late November 2020, which will indicate the intentions of the Government. However, detailed funding allocations for the Council will only be made available as part of the Local Government Finance Settlement, normally fairly late in December.
- 6.2 The diagram below summarises the financial challenge faced by the Council over the period 2020-25.



# Analysis of Pressures - five year budget £,000

- 6.3 The pressures are presented over four blocks as follows:
  - Underlying local authority budget pressures have not gone away, these are c£20m for 2021/22 rising to c£80m by 2024/25, represented by the purple bar.
  - The blue bar shows the forecast additional directorate C19 costs and income losses which will continue to be felt over the five year period. These are forecast at c£25m ongoing - recognising the social care needs (Adults and Children's) arising from COVID-19 are likely to be severe and will require an ever increasing share of Local Authority budgets. Note the

2020/21 directorate costs and income losses total £40.7m which is met by emergency grant funding.

- Every local authority will have different specific issues which impact. For Manchester its commercial income of c£15m lost this year increasing to £71m before recovering somewhat from 2023/24 as shown by the red bar.
- The Collection Fund (green bar) shows the forecast impact on council tax and business rates which is expected to be a pressure over the 5 years.
- 6.4 In July this year, a forecast budget gap of £162.5m for 2020/21 was reported to the Executive. This incorporated the forecast COVID-19 impact of £162.4m and the original 2021/22 budget shortfall of £22.5m, partly offset by a number of measures totalling £22.4m to help reduce the shortfall including:
  - Use of net income from the airport loan, after allowing for the costs of interest and minimum revenue provision (MRP), to support the revenue budget rather than the capital programme:
    - Loan advanced in 2020/21 £14.9m (2 years including 2020/21 and 2021/22)
    - Loan advanced in 2018/19 £5m (income due 2021/22)
  - Ongoing increase of £1m on the Retained Business Rates budget due to the late announcement of Public Health allocation for 2020/21 which increased the Council's Baseline Funding Level and reduced the Tariff payment due to the Government.
  - Other changes totalled £1.2m and included the ongoing impact of 20/21 mitigations such as utilities savings (£0.4m), pension contribution decrease in addition to that budgeted (£0.3m) and an underspend on additional allowances payments (£0.2m).
- 6.5 Since that point there have been further changes to the funding position for 2020/21 which has reduced the need to use reserves in this financial year and other corporate measures identified which have reduced the 2021/22 gap further to £136m. The £26m improvements includes:
  - Use of capital fund reserve £2.8m
  - Minimum revenue provision saving £2.4m
  - Additional income of £5.7m in 2021/22 returned from GMCA made up of Waste and Business Rates rebates;
  - Use of funds which were originally planned to be shared with GMCA (business rates pilot growth) now used to partly offset the business rates deficit in 2021/22 £6.3m
  - income from airport loan advanced in 2018/19 £5m (income due 2021/22)
  - Use of bus lane income to support the transport levy costs of £2m in 21/22 and £1m thereafter
  - Reduced COVID-19 forecast income losses £1.7m
- 6.6 Finally some further government support is anticipated with the ability to smooth the collection fund deficit of £36.6m over three years and funding for sales, fees and charge. This will enable the Council to defer use of reserves that were planned to support the budget from 2020/21 to 2021/22. This further improves the position for 2021/22 to a gap of £105m.

6.7 The table below shows the forecast five year budget position after taking account of expected funding and mitigations to date.

	Revised 2020 / 21	2021 / 22	2022 / 23	2023 / 24	2024 / 25
	£000	£000	£000	£000	£000
Original Gap (pre COVID)	0	22,554	51,508	70,714	83,110
COVID-19 Budget impact of Additional Costs and Net income losses	55,583	160,675	112,361	54,189	54,492
Gross Underlying Gap (inc Covid-19)	55,583	183,229	163,869	124,903	137,602
Directorate Savings, mitigations and other changes	(14,860)	(2,427)	(1,758)	(1,320)	(846)
COVID-19 Emergency Funding	(40,452)	0	0	0	0
Corporate measures	0	(44,844)	(15,310)	(13,440)	(13,365)
P5 Budget shortfall after confirmed funding/ mitigations	271	135,958	146,801	110,143	123,391
Sales, fees and charges support (estimate)*	(6,400)	0	0	0	0
Smooth Collection Fund over 3 years:	0	(24,381)	12,190	12,190	0
Defer planned use of reserves to balance the budget	6,129	(6,129)			
Total - Potential Budget Gap	0	105,448	158,991	122,333	123,391

## Table Seven: The budget gap 2020/21 to 2024/25

\*subject to MHCLG confirmation of eligibility

- 6.8 Such a reduction requires cuts of c20% of the budgets for the delivery of services unless further government support is forthcoming. This is on top of cumulative cuts of £379m and workforce reductions of around 40% (c4,000 FTE) over the last decade.
- 6.9 Prior to COVID-19 the Council had established a Medium Term Financial Plan and Balance Sheet strategy with capacity to offset shocks and provide investment where necessary. This had included for example using the majority of the airport dividend in arrears and smoothing budget investment in social care. However, the depth and breadth of this pandemic could not have been foreseen and the Council, like many other Authorities across the Country, is facing a significant and long term financial challenge which cannot be met through the use of one-off reserves alone. The Council maintains reserves for a number of specific risks and requirements, including ring fenced reserves for

the Housing Revenue Account, statutory reserves and those required to cover risk, such as the Insurance Reserve where the council self insures. Around £53m of reserves has already been earmarked to help offset the gap prior to any potential deferral from 2020/21, however, this is not a sustainable solution and does not offer resilience for future years. Taken together with the already planned use of reserves, it is estimated that at the end of the five year period only around £94m of ring-fenced reserves will remain, which are likely to be required to support the lead in time to the delivery of cuts, and, in particular, the position for 2022/23.

- 6.10 Officers have been working on options to reduce budget requirements on how the cuts can be achieved, noting that capacity is also stretched with the significant volume of work associated with the ongoing response to the pandemic, recovery planning and delivering council services and business as usual. At this stage this will not fully close the funding gap.
- 6.11 It is proposed to bring a further report back to the November Scrutiny and Executive cycle outlining the initial officer options for consideration and a further update on the position.

## 7 Conclusion

- 7.1 Taking into account the forecast financial implications of COVID-19, the directorate work to date on identifying additional savings and any other known budget changes, and confirmed and anticipated government funding it is anticipated the budget will be balanced for 2020/21.
- 7.2 Whilst the position for 2020/21 looks manageable the financial position in 2021/22 becomes much more challenging. Over the next two years, the social care needs arising from COVID-19 are likely to be severe and will require an ever increasing share of Local Authority budgets. It is not reasonable to depend on Business Rates, Council Tax or commercial income to meet increased costs as these are also expected to decline over the same period. Whilst some fees and changes income is expected to recover later this financial year the majority of income risks will go beyond this year such as airport dividend, business rates and Council Tax base and other commercial and fee income.
- 7.3 Given the high levels of risk and uncertainty the planned Spending Review will be important in determining the future needs and resource envelope for local government. Funding beyond 2021/22 also remains subject to the Fair Funding Review and business rates reforms, which have been delayed until April 2022. In the meantime work will continue to plan for a number of scenarios. There will be a longer term focus on the more strategic approaches to deliver differently to reduce spend and increase income, including access to external funding/grants. Inevitably this work will be dependent on further announcements from Government regarding funding and flexibilities, as well as the latest guidance on the approach to tackling and/or living with COVID-19 including any associated costs and income losses.

7.4 The consequences of COVID-19 are profound and local government finance is facing a daunting and difficult future with fundamental challenges to its ability to deliver essential services. A successful and swift economic recovery will only be possible if the short and medium term financial risks arising from COVID-19 can be resolved and some degree of certainty is established through a long term needs based funding settlement.

## 8 Next Steps

- 8.1 The scale of the challenge is significant and the full extent will not be clear until the Spending Review and finance settlement later this year. The level of spend reduction anticipated indicates fundamental changes will be required. This means that a programme of savings will need to be put forward before the Spending Review (expected late November) and the Local Government Finance Settlement (expected mid-late December) are announced.
- 8.2 Consultation will need to start in November and decisions can be assessed in the light of the Settlement and the outcome of any consultation. From the scenarios, officers have prepared a set of options for consideration based on their knowledge and expertise and the best way of mitigating the impact of the necessary spending reductions on the Council's priorities. These will be presented to Scrutiny Committees and Executive for consideration in November.
- 8.3 The proposed next steps are as follows:
  - Officer Options will be presented to the November Scrutiny Committees (3-5 November) and 11 November Executive. These will be developed in collaboration with partners and subject to consultation.
  - Spending Review expected by the end of November and the Local Government Finance Settlement in December. The outcome will be reported back to January Scrutiny Committees (12-14 January) and Executive (20 January).
  - February Scrutiny Committees (9-11 February) and Executive (17 February) receive proposed budget
  - Resources and Governance Budget Scrutiny 1 March
  - 5 March Council approval of 2021/22 budget

## 9 Recommendations

9.1 The recommendations appear at the front of this report.



Appendix 1: Executive Summary Integrated Monitoring Report Period 5 – End of August 2020

# **Financial Impact of COVID-19**

The anticipated financial cost of COVID-19 to the Council is currently £151.6m (including £0.4m in 2019/20). For the 2020/21 element of £151.2m, £25.1m relates to additional expenditure and £126.1m to loss of income (some of which will impact in 2021/22).

The budget impact of COVID-19 up to March 2021 will be spread across the financial years 2020/21 and 2021/22 due to the way the council budgets for the airport dividend, parking income and the operation of the collection fund - This is **estimated to be £55.6m in 2020/21 (pre grant allocations)** and £160.7m in 2021/22. The impact will continue to be felt beyond 2021/22.

Directorates have identified in year savings and mitigations to support the current year's position which when updated with the latest position at Period 5, total £14.9m, leaving a shortfall of £40.7m

Emergency COVID-19 funding (tranches 1, 2 and part of 3) of £40.5m (+£0.4m already allocated in 2019/20) have been confirmed and included in the Council's budget.

This leaves a remaining shortfall of **£271k** this year increasing to **£136.0m** next year in respect of confirmed funding tranches.

This is prior to the tranche 3 funding for the loss of sales, fees and charges income in 2020/21 (estimated c£6.4m) which is to be confirmed, the deferral of the use of planned reserves of £6.1m from 2020/21 to 2021/22, and any adjustment for smoothing the loss of Council Tax and Business Rates over 3 years from 2021/22 which will reduce the gap in 2021/22 by a further £24.4m. Taken together the adjustments for 2021/22 reduce the budget shortfall from £136.0m to £105.5m

	Revised 2020 / 21	2021 / 22
	£000	£000
Original Gap (pre COVID)	0	22,554
COVID-19 Budget impact of Additional Costs	55,583	160,675
and Net income losses		
Gross Underlying Gap (inc Covid-19)	55,583	183,229
Directorate Savings, mitigations and other changes	(14,860)	(2,427)
COVID-19 Emergency Funding	(40,452)	0
Corporate measures	0	(44,844)
Budget shortfall after confirmed funding/ mitigations	271	135,958

It is anticipated that the **£271k** shortfall can be bridged using the remaining tranche 3 COVID-19 emergency funding to support sales, fees and charges income losses.

The claim for financial support for loss of income from sales, fees and charges has been submitted (1 October). Claims will be considered in retrospect with the first to cover the period up to July 2020 with a claim value of £3.6m. At present, the Council considers that a claim for c£6.4m could be eligible during 2020/21, but this is subject to confirmation by MHCLG.

The 2020/21 position includes further financial pressures into 2021/22 forecast at £160.7m from anticipated continuing income losses of £136m (council tax, business rates, dividend) as well as additional costs of £25m - recognising the social care needs (Adults and Children's) arising from COVID-19 are likely to be severe and will require an ever increasing share of Local Authority budgets.

It is anticipated that Business Rates and commercial income will decline due to the expected downturn in the economy arising from COVID-19. These income losses are forecast to have a budget impact of £135.7m which includes the airport dividend of £62m (after using £8.7m in reserve) Collection Fund shortfalls £68.8m (includes £36.6m deficit from 2020/21) and other commercial and fee income of £4.9m.

The forecast £25m additional costs in 2021/22 are due to:

- £7.5m relates to ongoing implications for supporting those sleeping rough through the provision of 250 bed spaces on a more permanent basis as well ٠ as associated staffing support
- Page £13.5m for Adult Social Care. This includes anticipated increases to complex discharges (£5m), increased demands on Home Care (£1.8m) and
- Residential care (£2.5m). There may also be additional staff costs to deal with the backlog of social care assessments for those discharged under
- 23 COVID-19 arrangements (c £0.8m). In addition there are likely to be permanent increases in personal protective equipment (PPE) and salary costs estimated at £2.5m. Early indications from recent numbers of referrals into the safeguarding hub is demonstrating that families have struggled over the past few months and are now asking for support. Some of these requests for support will translate into care packages.
  - Spikes in demand for children's social care placements £3.8m. As lockdown measures are lifted, children return to school and other factors there is a ٠ concern that this will lead to an increase in referrals into Children's Services.
  - £200k in Coroners due to a backlog of inquests ٠

The above, including the projected deficit carried over in the collection fund has fed into an initial high level forecast shortfall of **£136m in 2021/22** before any smoothing of the Collection Fund losses over 3 years as proposed in the Government's July announcements and use of deferred reserves. The position is continuously reviewed in line with any government announcements and other changes each month.

# Period 5 - High Level Headlines 2020/21

The net variations below total **£40.723m** which reflects the COVID-19 budget impact of £55.583m partly offset by in year savings, mitigations and other changes of £14.860m but before COVID-19 main funding.

The Government's COVID-19 grant - tranche 3 (sales, fees and charges) is expected to be in the region of £6.4m which should allow a balanced budget for 2020/21.

Corporate Budgets £13.298m overspend. COVID-19 related income loss is forecast as £15.810m from dividend losses. Partly offset by increased Public Health grant allocation of £1m, savings of £1.3m and other smaller changes including historic pension costs underspend due to reduced recipients.

Children's Services £0.658m overspend. COVID related expenditure and income loss is forecast to be £2.732m, this is offset by underspends of £2.074m in the following areas: an underspend of £3.333m due to potential in-year savings through delaying restructures, vacancies, renegotiation of partner contribution, additional grant and efficiencies. Alongside the savings there are a number of existing pressures relating to legal charges, short breaks, leaving care allowances, short breaks and supervised contact totalling £1.259m.

Adult Social Care £6.874m overspend. COVID-19 related expenditure is forecast to be £9.907m, this is offset by underspends totalling £3.033m in the following areas: Provider Services of £0.783m mainly due to Reablement, Day Care vacancies and short breaks temporary closure (within this position is also a significant pressure on the in-house supported accommodation of £0.852m - this is a gross pressure of £1.747m offset by £0.895m for new build accommodation from reserves); Integrated Neighbourhood Teams of £0.702m marnly from Homecare; Population Health of £168k due to delay in renegotiation of sexual health contracts; Commissioning MHCLO of £341k on Extracare; Budget growth and back or e of £1.118m due to commitments being held against investment monies, NLW budgets and staffing; MHCC of £491k due to recruitment delays; and MCC out of scope of £27k due to vacancies. Offset by overspends in Complex Services of £0.546m from reassessments in care on LD packages, Personal and Individual budgets and Mental Health Supported Accommodation; and Hospital Teams, Front door and TEC of £51k mainly due to hospital social workers budget.

Homelessness £4.282m overspend. COVID related pressures of £5.021m is offset by an underspend of £193k linked to staffing underspends where recruitment has been delayed as a result of the pandemic. This includes £1.6m additional funding for Next Steps Accommodation Programme. £1.5m of reserve drawdown was included in the 2020/21 budget but has not yet been applied in the reported position. The Flexible Housing Support grant (£2.1m) is being fully applied to meet the associated cost.

Corporate Core £1.295m overspend. £4.322m is due to COVID related pressures which are partly offset by savings, mitigations and other changes of £3.027m. This is offset by an underspend of £3.027m made up of underspends in Chief Executives £496k mainly due to cancelled election in 2020/21 and employees savings; and Corporate Services £2.531m mainly due to employee savings and pensions savings from upfront funding of contributions (3 years).

Neighbourhoods Directorate £8.441m overspend. £3.772m is due to COVID related expenditure and £6.408m due to COVID loss of income. Other Directorate services report an underspend of £1.739m service wide savings mainly due to the employee savings in galleries and libraries, parks and leisure and compliance and community safety. Highways underspend is mainly due to higher than forecast income from highways capital works that have been undertaken during the lockdown period.

Appendix 1, Growth and Development £5.329m overspend. £2.309m is due to COVID related expenditure and £5.302m due to COVID loss of income. This is offset by underspends of £2.282m through staffing and additional income across the service. The largest variances are in Investment estate which has predicted an overspend of £1.989m to reflect the likely downturn in Item 5 the economy resulting in reduced levels of rental and lease income across the estate; Planning, Building Control, Licensing and Land Charges which have a predicted overspend of £0.799m due to a forecast reduction in income and Community Hub £2.061m for emergency food payments to food banks.

Period 5 monitoring	Gross position Including COVID impact					
	Original Approved Budget	Revised Budget	Forecast Outturn	Total Forecast Variance	Movemen t from last reported to Exec	
	£000	£000	£000	£000	£000	
Total Available Resources	(666,125)	(827,470)	(812,604)	14,866	33	
Total Corporate Budgets	126,761	264,202	262,634	(1,568)	(1,192)	
Children's Services	130,320	130,540	131,198	658	(6,021)	
Adult Social Care	221,253	232,291	239,165	6,874	(1,491)	
Homelessness	15,285	17,292	22,120	4,828	(2,316)	
Corporate Core	69,958	77,598	78,893	1,295	(2,414)	
Neghbourhoods Directorate	93,802	94,841	103,282	8,441	2,497	
$\operatorname{Grow}^{\mathcal{N}}$ th and Development	8,746	10,706	16,035	5,329	(2,264)	
Total Directorate Budgets	539,364	563,268	590,693	27,425	(12,009)	
Total Use of Resources	666,125	827,470	853,327	25,857	(13,201)	
Total forecast over / (under) spend	0	0	40,723	40,723	(13,168)	
COVID 19 Government grant income (tranche 1 and 2) - Confirmed				(33,367)	0	
COVID 19 Government grant income (tranche 3) - Confirmed				(7,085)	0	
Proposed Corporate mitigations*				0	7,963	
Neo for egast sures ( under) teperads return t	o Governmen	t		271	(5,205)	

Mei	Memo: Breakdown of variance					
COVID related Expenditure *	COVID related income reduction*	Savings, mitigations and other changes	Total Forecast Variance			
£000	£000	£000	£000			
0	15,810	(944)	14,866			
0	0	(1,568)	(1,568)			
2,226	506	(2,074)	658			
9,907	0	(3,033)	6,874			
4,987	34	(193)	4,828			
1,907	2,415	(3,027)	1,295			
3,772	6,408	(1,739)	8,441			
2,309	5,302	(2,282)	5,329			
25,108	14,665	(12,348)	27,425			
25,108	14,665	(13,916)	25,857			
25,108	30,475	(14,860)	40,723			
(33,	367)		(33,367)			
(7,0	)85)		(7,085)			
		0	0			
15,	131	(14,860)	271			

# Investments

Investment Priorities	2020/21	2020/21 Full	Objective / Update on progress / Outcomes
	Budgeted	Year	
	Investment	Committed	
		Investment	
	£000	£000	
Neighbourhoods Directorate Investment			
Capacity for further pressures including Domestic Violence	100	100	Investment will support earlier identification and intervention working with key partners and agencies. Bid for investment identified there was a 6-8 month lead in period needed to codesign interventions. This has been delayed due to COVID which has a knock on impact on forecast spend this year. If the programme could be commissioned over four years the full £1.0m allocation could be spent. Discussions have been held about the potential to mainstream this budget in future years.
Anti Social Behaviour team	540	540	Additional funding for the ASBAT team to address the increasing number of cases of antisocial behaviour across the city which have increased by 34% during lockdown compared to the same period last year.
Spring Challenge Fund	250	250	Due to lockdown the Spring challenge did not take place, the programme is currently being reviewed, with a view to potentially providing alternative arrangements later in the year.
Total Neighbourhoods Investment	890	890	
Corporate Core Investment			
Our Transformation Investment £1m over 3 years	333	193	Funding for additional capacity of three FTE at 50% along with external support for system implementation etc. The remaining £140k has been released in year towards the savings for 2020/21.
Total Corporate Core Investment	333	193	
Growth and Development Investment			
Deliver Carbon Reduction Plan	1,000	400	This is to fund a dedicated team to deliver the commitments within the Carbon Reduction Plan, recruitment of three officers is anticipated by October. This funding is to be profiled over three years to support work to identify and deliver large scale remote renewable energy projects. This includes procuring a Solar PV partner, deliver a Zero Carbon whole building retrofit pilot and develop an accelerated boiler replacement programme. Progress towards the carbon reduction plan this year to date includes - 20% completion of LED lighting for the Town Hall Extension, Solar panels installed Wythenshawe Forum roof, charging stations and electric vehicles on site at Hooper St Depot and Hydrozero pilot in two libraries
Housing Investment Reserve - support implementation of Local Delivery Vehicle	100	100	The £100k initial investment was to provide additional capacity to allow work to establish the viability of a Manchester bespoke scheme, identify indicative land and any title or grant issues, and develop a report leading to full approval of a model by Summer 2020.
Total Growth and Development Investment	1,100	500	
Total Investment	2,323	1,583	

# **Original Budgeted Savings**

**2020/21** Approved Savings - Of the £7.463m original planned savings, £2.139m are rated as red, which were to be delivered by Homelessness, Corporate Core, Neighbourhoods and Growth and Development. The capacity to deliver savings has been greatly reduced with the impact of COVID-19.

#### All red rated savings are included as overspends in the Directorate's Period 5 position. Amber savings remain as being achievable but with risk attached.

		Savings Target 2020/21							
	Green	Amber	Red	Total					
	£000	£000	£000	£000					
Children's Services	0	0	0	0					
Adults Social Care	0	0	0	0					
Hom <u>el</u> essness	0	0	1,000	1,000					
Corperate Core	2,803	146	500	3,449					
Neig Pourhoods Directorate	1,839	166	319	2,324					
Growth and Development	370	0	320	690					
Total Budget Savings	5,012	312	2,139	7,463					

#### Amber Risk savings of £312k are :

Corporate Core - £146k

- £96k from annual leave purchase scheme, may increase later in the year
- £50k Capital programmes increased income at risk due to slippage

#### Neighbourhoods Directorate- £166k

- £91k increased volume and fee in Bereavement Services by 3.9%
- £40k Galleries exhibition tax relief.
- £35k Highways: Increase permit/license fees (skips, hoardings, scaffold, etc.) by 3.5%.

#### Red High Risk savings of £2.309m relate to :

Homelessness - £1.000m

• A reduction in the cost to the council of temporary accommodation through transfer to registered providers is not being achieved due to senior staff in Homelessness focusing on the COVID 19 response. Work is ongoing to implement a pilot with a registered provider. Procurement and Legal are reviewing revised timescales.

#### Corporate Core - £0.500m

• £0.500m from Manchester Central 2020/21 rental income / profit share due to reduced events as a result of COVID-19

#### Neighbourhoods Directorate - £319k

- £21k income from Pest Control due to restricted service offer
- £20k Car park income from pay and display at Heaton Park due to closure
- £30k Other income from Heaton Park due to park closure
- £57k Libraries and galleries income generation due to closures
- £86k from revised operating model at Piccadilly Market
- £105k Highways increase income generation through fees and charges across compliance

#### Growth and Development - £320k

- £170k Additional airport lease income, Project Quantum will need to allow additional lead in time for developers due to COVID-19
- £150k Investment Estate additional income due to additional lead time for developers

# Budgets to be allocated from Corporately held Inflation and Pay Budgets

	Budget to be allocated	2020/21	Description
		£000	
	Inflationary Pay Award	5,252	2020/21 Pay award budget allocation.
	External Fostering Placements		North West framework for external fostering has been updated with an average price increase of 1.5% for any new placement that starts from 1 April 2020.
Page	Business rates inflation		The inflationary increase in business rates across the operational and investment estate for which no additional budget has been provided.
28	Security Contract	600	Additional budget provision to meet the requirements of the new contract.
	Capacity for further pressures (Domestic abuse)		This is a trauma informed response that provides an opportunity to resolve issues, preventing the escalation of risk and demand on services such as the Independent Domestic Violence Advisory (DVA) and the Multi Agency Risk Assessment Conference (MARAC).

# Grants received, additional COVID-19 grants and virements (1 of 2)

Grants received	2020/21	2021/22	Description
	£000	£000	
Build-A-Business in GM Libraries	230	395	Improving support for start-up and newly formed businesses across Greater Manchester
Business and IP Centre National Network Funding award	224	224	Improving support for start-up and newly formed businesses currently supported by the Business & IP Centre in Central Library.
Wellbeing for education return grant	65	0	The funding is to provide training and support on specific mental health areas
Additional COVID 19 Grants	2020/21	2021/22	Description
	£000	£000	
Next Steps Accommodation Programme	2,000 1,862		<ul> <li>£1.600m for MHCLG additional funding for rough sleepers as part of the Everyone In programme; £100k for cold weather provision for those sleeping rough when the temperature drops below zero; and £300k for incentives to landlords to secure properties in the private rented sector specifically for people who were rough sleepers and have been provided with accommodation during the COVID pandemic.</li> <li>Government provided £4.837m to support Manchester City Council's Test and Trace programme. The funding is to ensure that appropriate systems are in place for outbreak management and prevention of COVID-19. A financial plan has been drawn up to allocate funds into the appropriate service areas and quarterly monitoring updates will be required. The Support Grant Expenditure Plan requires £1.862m in 2020/21 and £2.975m to be applied in 2021/22.</li> </ul>
Infection Control Round 2	3,084	0	Infection Control Round 2 funding announced on 1 October. Manchester's allocation is £3.084m. 80% of this funding, £2.467m, is to be provided to care homes within Manchester on a 'per beds' basis and to CQC-regulated community care providers on a 'per user' basis, including to social care providers with whom the Council has no existing contracts. The Council has discretion over the remaining 20%, £0.617m, to provide support to other care settings and wider workforce measures in relation to COVID-19 infection control.

# Grants received, additional COVID-19 grants and virements (2 of 2)

	2020/21	2021/22	Description
	£000	£000	
Additional COVID-19 grants (continued)			
Test and Trace Support Payments (Self Isolation Scheme)	680	0	Further allocation to assist individuals who have been formally notified to self isolate
Local Authority Compliance and Enforcement Grant	453		Manchester's share of the national allocation to support additional compliance and enforcement activities
Virements			
From corporately held budgets to be allocated to Facilities Management, within Growth and DeGolopment	600	600	£0.600m increase on security contracts to maintain Manchester Living Wage
Froget all Directorates to corporately held budgets to be allocated	204	451	Following re-procurement of the Council's utility provision, savings of 8% on electricity and 7% on gas have been secured from 1 October 2020, with gas saving increasing to 10% in 2021.
From third party payments to transfer to reserves.	7,627	0	Given the scale of the business rates deficit it has been agreed that 50% of the anticipated growth from participation in the 100% pilot scheme will not be transferred to GMCA, as planned in the original budget. It is proposed this budget is transferred from <i>'third party payments'</i> to <i>'transfer to reserves'</i> . The business rates deficit impacts the budget in 2021/22 and this funding will then be available to partly offset.

# Corporate Budgets £13.298m overspend

	Gross position including COVID impact						
	Annual Budget	Projected Outturn	Projected Variance from Budget	Movement from last reported to Exec			
Resources Available	£000	£000	£000	£000			
Retained Business Rates	(309,692)	(310,710)	(1,018)	0			
Council Tax	(174,465)	(174,465)	0	0			
Other Specific Grants	(88,376)	(88,302)	74	33			
Business Rates Grants	(168,333)	(168,333)	0	0			
Dividends	(62 <i>,</i> 890)	(47,080)	15,810	0			
Use <b>O</b> f Reserves	(22,581)	(22,581)	0	0			
For Hitous Income	0	0	0	0			
Tot∯Corporate Resources	(826,337)	(811,471)	14,866	33			
Planned Use of Resources	£000	£000 £000 £000		£000			
Other Corporate Items	203,250	203,250	0	0			
Contingency	860	860	0	0			
Budgets to be Allocated	9,234	9,234 7,891 (1,343)		(1,104)			
Levies	41,277	41,291	14	0			
Historic Pension Costs	9,580	9,341	(239)	(88)			
Total Corporate Budgets	264,202	262,634	(1,568)	(1,192)			
Total	(562,135)	(548,837)	13,298	(1,159)			

#### Movement since last reported to Executive - £1.159m improvement:

This is due to utility savings of £204k following renegotiation of contracts, £0.900m release of funds held for investment and £88k underspend on Historic pension costs due to fewer recipients offset by £33k lower than budget grant income.

C		•	
		Memo: Bre	
		varia	
	Savings,	COVID related	
	mitigations and other	pressures	
S	changes		
	£000	£000	
	(1,018)	0	
	0	0	
	74	0	
	0	0	
	0	15,810	
	0	0	
	0	0	
	(944)	0 15,810	
	£000	£000	
	0	0	
	0	0	
	(1,343)	0	
	14	0	
C	(239)	0	
	(1,568)	0	
	(2,512)	15,810	

#### COVID related Pressures (£15.8m):

 £15.810m of dividend income from Manchester Airport Group and National Care Parks, and Piccadilly Triangle's rental income share is unlikely to be received due to the impact of COVID 19. (Note a significant element of the Airport Dividend is used a year in arrears so the reserve use is still reflected)

#### Savings, mitigations and other changes (£2.512m)

- There is an increase of £1.018m on the Retained Business Rates budget due to the late announcement of Public Health allocation for 2020/21 which increased the Council's Baseline Funding Level and reduced the Tariff payment due to Government.
- Other Specific Grants include lower than budgeted allocations for Council Tax Subsidy Grant of £7k and Care Act Grant of £67k following allocation confirmation from Government.
- Business Rates Grants reflect £138.477m Section 31 grant to reimburse the council for loss of Business Rates income due to Extended Retail Relief. This will be held in a reserve to offset the associated collection fund deficit in 2021/22.
- Budgets to be Allocated have an underspend of £1.343m made up of £309k Pension Contribution rate reducing by 0.2% more than expected, £204k from utility savings, and £0.900m release of funds held for investment. £100k of the £1m set aside will be spent in 2020/21 on an initiative to revise the Domestic Violence approach. These underspends are partly offset by the apprenticeship levy which is expected to be £70k higher than budgeted.
- The overspend of £14k on levies is due to the Flood Levy and the Port Health Levy being £7k higher than expected.
- Historic pension costs are currently forecast to underspend by £239k due to reduced recipients.

#### Corporate measures:

- Appendix 1 The previous report to Executive (at P2), proposed that corporate measure. totaling £7.963m be applied to support the in-year budget position.
- Of this £0.2m related to utilities savings which are now reflected in Directorate budgets.
- As the Directorate forecasts have improved significantly since then it is now lte proposed that the remaining mitigations of £7.763m are applied in 2021/22 3 when they are needed most to support the budget pressures. сл

# Children's and Education Services - £0.658m overspend

Children's and Education Services		Gross positi	on including CC	)VID impact		Memo: Breakdown of variance			
	Annual Budget	Net actual spend to date	Projected Outturn	Projected Variance from Budget	Movement from last reported to Exec	COVID related impact	Savings, mitigations and other changes		
	£000	£000	£000	£000	£000	£000	£000		
LAC Placements	47,377	11,563	48,454	1,077	(1,354)	1,5	65 (488)		
Permanence and Leaving Care	18,373	6,094	17,477	(896)	(346)	2	08 (1,129)		
Children Safeguarding Service Areas	43,050	17,156	42,398	(652)	(1,128)	4	05 (1,032)		
Children's Safeguarding	108,800	34,813	108,329	(471)	(2,828)	2,1	78 (2,649)		
Education Services	6,609	3,306	7,627	1,018	155	5	54 464		
Home to School Transport	9,810	494	9,921	111	(3,348)		0 111		
Targeted Youth Support Service	807	0	807	0	0		0 0		
Education	17,226	3,800	18,355	1,129	(3,193)	5	54 575		
Children's Strategic Management and Business Support	4,514	2,122	4,514	0	0		0 0		
Total Children's and Education Services	130,540	40,735	131,198	658	(6,021)	2,7	32 (2,074)		

# Children's and Education Services: Period 5 (1 of 2)

Outputs and Cost Drivers	Desired Performance	Period	Performance	Are we better than?					
Outputs and Cost-Drivers				Target		Last Pe	riod	Last Ye	ar
Number of Looked after children (snapshot at month end)	Low	Aug-20	1,389	n/a		-6	$\triangle$	32	$\boxtimes$
Number of External Fostering Placements (snapshot at month end)	Low	Aug-20	428	n/a		0	Â	10	X
Number of Internal Fostering Placements (snapshot at month end)	High	Aug-20	306	n/a		3	Â	14	K
Number of External Residential Placements (snapshot at month end)	Low	Aug-20	101	n/a		-2	Δ	-3	V
Number of Internal Residential Placements (snapshot at month end)	Low	Aug-20	4	n/a		-1	V	-3	V
Number of Special Guardianship Orders (projected year end)	High	Aug-20	55	70	$\boxtimes$	-14	$\boxtimes$	-15	$\boxtimes$
Number of active Special Guardianship Order Allowances	Low	Aug-20	588	n/a		6	⚠	51	$\boxtimes$
Number of Adoptions (projected year end)	High	Aug-20	19	60	$\boxtimes$	-5	$\boxtimes$	-15	$\boxtimes$
Number of active Adoption Allowances	Low	Aug-20	131	n/a		-1	$\triangle$	-37	V
Number of active Child Arrangement Order / Residence Order Allowances	Low	Aug-20	48	n/a		-2		-12	
Number of Referrals per month (total per month)	Low	Aug-20	520	919	V	-167	V	56	$\boxtimes$
% of Re-Referrals (year to date)	Low	Apr 20 - Aug 20	20.1%	22.10%	V	0.8% pts	$\boxtimes$	-8.4%pts	V
Number of Children in Need (snapshot at month end - now includes care leavers)	Low	Aug-20	5,067	4,878	$\boxtimes$	-139	V	0	Â
Number of Child Protection Plans (snapshot at month end)	Low	Aug-20	723	728	V	36	$\boxtimes$	-14	$\mathbb{A}$
% of children starting a CPP for a 2nd or subsequent time (year to date)	Low	Apr 20 - Aug 20	26.0%	22.00%	$\boxtimes$	2.1%pts	$\boxtimes$	-0.4%pts	
% of children ceasing a Child Protection Plan, subject to that plan for 2+ years (YTD)	Low	Aug-20	4.0%	4.00%	$\boxtimes$	-0.5%pts	V	1.1%pts	$\boxtimes$
Number of Education, Health and Care Plans	n/a	Aug-20	5,230	n/a		58	⚠	690	$\boxtimes$

# Children's and Education Services: Period 5 (2 of 2)

#### **Performance Analysis**

The number of LAC has decreased slightly compared to last month but remains higher than at this point last year. A contributing factor to the increase in LAC numbers compared to last year remains the increase in Unaccompanied Asylum Seeking Children (UASC) since the end of March 2019. We now have 100 UASC, an increase of 18 (22%), and Manchester's percentage of UASC continues to be greater than the national and other comparator benchmarks External Fostering placements have remained the same as last month and there has been a slight increase in Internal Fostering placements. External fostering • numbers are higher than at this point last year, however, Internal Fostering numbers have increased more. The number of children placed in External Residential placements has decreased very slightly and is now slightly lower than last year. Internal Residential placements have also reduced slightly. The number of Special Guardianship Orders (SGO) projected to have been granted by year end has decreased significantly this month. Adoptions are significantly Page 34 lower than target and also lower than last year. This can be at least partly explained by a decrease in court capacity during lockdown. The number of active SGO Allowances has increased slightly compared to last month but remains significantly higher than last year. Active financial assistance for adoptions has reduced very slightly from last month but significantly compared to last year and active Child Arrangement Orders/Residence Orders have also decreased. . The number of referrals has decreased compared to last month and is slightly higher than at this point last year. Re-Referrals have remained below target and have reduced considerably compared to last year. • The number of Children in Need decreased this month and is now the same as at this point last year. • The number of Child Protection Plans has increased significantly compared to last month but is lower than last year. . The percentage of repeat Child Protection Plans has increased again this month and is now above target and last year. • The percentage of Child Protection Plans ending where the child was on a plan for more than two years has decreased this month and is now back level with the target. The number of active Education, Health and Care Plans continues to increase. 

# Children's and Education Services Financial Headlines (1 of 2)

Children's Services revenue budget totals £130.540m

- The overall forecast position as at Period 5 is an overspend of £0.658m, this is made up of;
- COVID-19 pressures through increased costs and reduced income £2.732m;
- Partly offset by savings, mitigations and other changes of net £2.074m underspend.

### COVID related Pressures and Shortfalls in Income (£2.732m):

This includes COVID-19 pressures of £2.226m and shortfalls in income of £0.506m relating primarily to additional spend which expected for Children in Care. Currently there is an underlying underspend in safeguarding but due to COVID-19 and lockdown measures demand for services has being lower than anticipated, it is expected that there will be a sharp increase in referrals when schools open for the new academic year. Demand for Children's Services will increase as there are multiple factors influencing demand and activity for Children's Services such as deprivation, domestic abuse, substance misuse and adult mental health which have been heightened due to the pandemic. COVID-19 spend and income loss figures are reviewed regularly as more information and costs are finalised.

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## ت<sup>0</sup>Savings, mitigations and other changes (£2.074m)

Manchester's Children and Education Services continues on a 'journey to excellence' to increase the effectiveness of services and outcomes for children and young people. The current position indicates that implementation of the strategy has started to lead to efficiencies and service underspends.

This includes the following:

• An underspend of £3.333m on Children's Services and Education due to potential in-year savings through delaying restructures, vacancies, renegotiation of partner contribution, additional grant and efficiencies. Alongside the savings there are a number of existing pressures relating to legal charges, short breaks, leaving care allowances, short breaks and supervised contact totalling £1.259m which after taking this into account is a net saving totalling 2.074m.

The Dedicated Schools Grant (DSG) is projected to overspend by £1.16m, the overspend is due to the high needs block, which supports children with special education needs and special school places. DSG received additional high needs funding (after recoupment) in 2020/21 of £11.71m, of which £9.88m was allocated to meet demands in growth, and £1.83m was to be used towards mitigating the 2019/20 DSG deficit of £4.28m. Due to increased growth pressures within high needs at this point £1.20m of the planned funds have been allocated towards reducing the £4.28m DSG deficit, work is ongoing in reviewing the areas of pressure within high needs.

# Children's and Education Services Financial Headlines (2 of 2)

#### Other non COVID-19 related pressures:

- Education Services overspend £0.575m mainly due to additional demand for Short Breaks and Home to Schools Transport pressures
- Legal Services £239k overspend based on last year's activity and increased use of external legal services due to staff turnover of the Council's in house legal support.
- Section 17, Other and Leaving Care Service overspend £445k

### Savings / underspends and other mitigations:

- No Recourse for Public Funds £0.800m based on current levels of activity, a large part of this underspend has been offered up as an efficiency saving.
- Unaccompanied Asylum Seeking Children £0.689m Home Office grant has increased per child, particularly for those over 18, the Council can now seek to ensure that sufficient support is provided to Unaccompanied Asylum Seeking Children (UASC) as long term support is not currently covered by the grant.
- Our Children Care and Permanence placements- underspend of £0.573m based on current placements and support provided to date.
- Children's Localities, Permanence, Families First Fostering and Adoption Service underspends £0.770m
- Early Help £0.501m following a delay in restructure.

### Movement since last reported to Executive - £6.021m improvement

The movements are due to:

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- Lower than expected increase in children placements. COVID lockdown measures will impact demand for services. Strategic planning and improved practice is helping to prevent and manage the increase in referrals and admissions and reduced discharges for looked after children resulting in a £2.569m reduction in costs. Manchester is seeing quite a different trend to other Core Cities and has significantly lower admissions and less impact on discharges. In terms of admissions Manchester did have a particularly high rate of growth in the LAC population last year. Which other cities may not have seen. These trends suggest improved practice/better gatekeeping may have had a role to play in Manchester's admissions as well as changes in demand for services. Discharges likely to be due to concentrated effort to discharge 18 year olds, overlapping with much a higher than usual number of Unaccompanied Asylum Seeking Children young people were discharged during this period.
- Additional transport requirements to keep pupils and passenger assistants safe whilst being transported to schools is also lower than previously anticipated following the confirmation in the Government's guidance resulting in a £3.166m reduction in anticipated costs.
- Reduction in Leaving Care placement costs and Unaccompanied Asylum Seeking Children costs (UASC) reduction of £286k.Leaving Care Supported Accommodation placements are 4 below budgeted placements of 93 and have reduced by 3 since the last report to the Executive. The Strategic Lead for Leaving care continues to focus on moving aged 18 or above to independence after their 18 birthday, where appropriate. At the end of August there were 182 UASC and Care Leaver placements (97 under aged 18 and 85 aged 18 and over). There are also 49 young people receiving support but are in their own accommodation. There has been an increase in the number of asylum seekers receiving a higher grant since period two.

### Adult Social Care and Population Health - £6.874m overspend

Adult Social Care and Population Health	Ith Gross position including COVID impact					
	Annual Budget	Net actual spend to date	Projected Outturn	Projected Variance from Budget	Movement from last reported to Exec	
	£000	£000	£000	£000	£000	
Provider Services	26,964	10,195	26,726	(238)	(625)	
Hospital Teams, Front door and TEC	2,418	717	2,711	293	313	
Integrated Neighbourhood teams	45,861	9,701	53,088	7,227	(1,211)	
Complex Services (LD, MH, Transition)	84,562	24,854	85,676	1,114	394	
Population Health	36,796	12,844	37,156	360	(40)	
Commissioning MLCO	4,210	1,244	3,869	(341)	2	
Budget growth and back office	5,957	(522)	4,894	(1,063)	(31)	
Total ASC Pooled Budget	206,768	59,033	214,120	7,352	(1,198)	
МНСС	20,736	7,189	20,285	(451)	(231)	
MCC – ASC outside of Pool	4,787	1,968	4,760	(27)	(62)	
Total ASC and Population Health	232,291	68,190	239,165	6,874	(1,491)	

Memo: Breakdown of variance						
COVID related impact	Savings, mitigations and other changes					
£000	£000					
545	(783)					
242	51					
7,929	(702)					
568	546					
528	(168)					
0	(341)					
55	(1,118)					
9,867	(2,515)					
40	(491)					
0	(27)					
9,907	(3,033)					

### Adult Social Care: Period 5

Outputs and Cost-Drivers	Desired	Period	Performance	Are we better than?					
Outputs and Cost-Drivers	Performance	Period	Performance	Target		Last Period		Last Year	
Average Daily DTOC per 100,000 of the 18+ population	Low	Aug-20	4.3	Under Review		0.8	$\boxtimes$	N/A	
Total number of people in Residential Care (65+) at the end of the month	Low	Aug-20	729	ТВС		4	Â	-76	V
Total number of people in Nursing Care (65+) at the end of the month	Low	Aug-20	312	ТВС		11	$\boxtimes$	-60	V
Weekly Homecare hours (snapshot at end of month)	Low	Jun-19	26,826	TBC		51	$\triangle$	-121	$\triangle$
% of Adults receiving a Long term service awaiting a review (Annual Review backlog as a % of people receiving long term services)	Low	Jul-19	34.60%	ТВС		-0.9%pts		2.2%pts	$\boxtimes$
% people receiving a reduction in care following a review	High	Jun-18	8.89%	ТВС		3.6%pts	V	3.1%pts	V
% people leaving Reablement with no ongoing care commitments	High	Aug-20	60.20%	54.00%	V	-1.9%pts	$\boxtimes$	-4.3%pts	$\boxtimes$

#### Performance Analysis

#### Delayed Transfers of Care (DTOC)

<sup>TO</sup>Due to COVID-19 national reporting on DTOCs ceased on 19 March 2020. Since this time the Control Room has continued monitoring delays locally. These figures inform reporting in this report Since April. Definitional variations mean out-turn preceding March is not directly comparable. Since April we can confirm that there was a sustained reduction in the level of delays month-onmonth up to and including July. August evidenced a small increase of delayed transfers in all settings (acute and non acute). Local intelligence advises that the 2nd wave of COVID is now hitting the MRI. Due to challenges where Intermediate Care beds were closed due to outbreaks of COVID there is now social work presence in each unit to support with flow and delays are escalated through the control room and to service manager/MCR Lead. Updated national guidance released in September confirms that there is no plan to restart conventional DTOC reporting. In place of this will be new requirements necessitating new recording arrangements to be implemented, primarily from our health colleagues, but with significant input from ASC in terms of aligning to pathways and monitoring resultant care packages.

#### Total Older People in Residential and Nursing Care

Total numbers aged 65+ recorded as being in either residential or nursing care have both decreased during 2020/2021. The average for each month during 2019/20 was 1,152, compared to a YTD monthly average for 2020/20 of 1,019 - a fall of 11.4% - although in the last 2 months these figures have started to climb (August reported 1,041). These figures reflect both the reduction in the rate of traditional admissions made via hospitals during the pandemic (a direct consequence of fewer hospital admissions) and the higher rate of deaths in homes during this period. The figures include everyone recorded as being in receipt of either of these services, including those who were discharged from hospital into a home as a result of COVID, within Liquid Logic. New admissions attributed to COVID continue to be paid for by Manchester Health and Care Commissioning (MHCC) so the impact of these will not yet be hitting the ASC budget. Local monitoring of data from MHCC and Controcc reveals that 383 care home admissions were made under this pathway of which 18 were subsequently "stepped down" to support in the community and 78 have sadly deceased resulting in a net position of 287.

#### **Outcomes following Reablement**

Outcomes have fallen slightly during the last month, from 62.1% to 60.2%. This is, however, still higher than the 2019/20 average of 52% and the 2018/19 average of 51%. The number who left with a reduced package of care also fell, from 13.7% to 8.7%

# Adult Social Care and Population Health Financial Headlines (1 of 3)

The Adult Social Care budget totals £232.291m of which £227.504m is part of the Manchester Health and Care Commissioning (MHCC) Pooled Budget for 2020/21. The overall forecast position as at Period 5 is an overspend of £6.874m, this is made up of;

- COVID-19 pressures through increased costs £9.907m;
- Partly offset by savings, mitigations and other changes of net £3.033m underspend.

The budget includes grant allocations of £3.342m for Infection Control Fund, £3.084m for Infection Control Round 2 and £4.837m for Track and Trace, provided by Government.

#### COVID related Pressures (£9.907m)

In line with the national picture across councils, the Adult Social Care (ASC) financial position for 2020/21 continues to carry significant financial risk arising from the impact of COVID-19. The pressures created across the care sector are challenging and the recent increases in confirmed cases will provide further challenges in the coming months. The assumptions in the reported position are significant and as such are likely to fluctuate as the year progresses.

The ASC projected costs relating to COVID-19 and funded by the Council are £9.907m and relate to paying homecare providers for hours commissioned rather than actual delivery, additional demand on homecare and residential placements following hospital discharge, PPE supplied to homes across the city, additional staffing to support providers where needed. A curther £8.409m which will be set against Health COVID-19. In addition, £3.342m for Infection Control spend and £4.837m for Test and Trace program. These figures are reviewed regularly as more information and costs are finalised for each monthly return to Government.

#### Savings, mitigations and other changes (£3.033m)

The position at Period 5 is a reported forecast underspend of £3.033m, of which there is an underspend of £3.006m on the Pool and an underspend of £27k relates to services outside of the scope of the Pool.

The Directorate is working on the budget reset for 2020/21 and has identified £2.600m of non-recurrent savings which are included in the forecast. The non-recurrent savings relate primarily to realistic assumptions on the recruitment to vacant posts, a revised implementation for the social worker career pathway scheme, revised assumptions on the opening of the new extra care facilities and an expected uncommitted balance on the NLW and inflation budget.

In light of the overall council position, scrutiny of each budget line is continuing and individual packages of care are being reviewed to ensure they are the most appropriate they can be to meet the needs of the clients.

Care pressures in Learning Disability (£1.5m) are proposed to be funded through a draw down from the demographics allocation £1m and use of ASC reserves £0.5m (approved in July).

## Adult Social Care and Population Health Financial Headlines (2 of 3)

#### The savings, mitigations and other changes (£3.033m) are due to:

- MLCO Provider Services underspend of £0.783m against budget due in the main to pressures on the in-house supported accommodation of £0.852m, (this is a gross pressure of £1.747m offset by £0.895m for new build accommodation from reserves); offset by underspends on day centres of £336k, reablement of £0.889m, equipment of £78k, short breaks of £182k, short term intervention of £137k and other underspends totalling £13k.
- MLCO Hospital Teams, Front Door and TEC £51k overspend, predominantly due to the timing of recruitment.
- MLCO Integrated Neighbourhood Teams £0.702m underspend due to underspends on homecare of £0.902m (including expected £0.611m costs to be recharged to Health), Carer Support of £147k, INTs £33k and other care £330k; offset by overspends on the residential & nursing budgets of £0.710m. Note the 21/22 full year effect of discharges into homecare and residential/nursing care (following the end of Health Covid-19 funding) is projected to be in line with the additional funding allocated.
- MLCO Complex services (Learning and Disability, Mental Health, Transition) £0.546m overspend due to overspend on cash personal budgets of £249k, mental health accommodation of £91k, Learning and Disability care packages of £386k following care reassessments and Emergency Duty service of £38k; offset by underspends on Learning and Disability social worker staffing budgets totalling £39k, Mental Health Care packages of £175k and other £4k. Care pressures in Learning Disability (£1.5m) are proposed to be funded through a draw down from the demographics allocation £1m and use of ASC reserves £0.5m (approved in July).
- MLCO Population Health £168k underspend due to delay in renegotiations on the sexual health contracts.
- MLCO Commissioning £341k underspend due to a delay in the new extra care schemes.
- MLCO Budget growth and back office £1.118m underspend due to slippage on the investment programme of £420k, slippage against the National Living Wage and inflation budget of £0.550m, and £148k on staffing across business support.
- MHCC £491k underspend due to Population Health and Commissioning staffing of £305k and senior manager budgets of £186k
- MCC Areas outside of the pooled budget £27k underspend relates in the main to staff turnover.

### Adult Social Care and Population Health Financial Headlines (3 of 3)

#### Movement since last reported to Executive - £1.491m improvement

The movement arises from a reduction in forecast COVID-19 costs (£0.638m) to £9.907m following the agreement reached to transfer further costs for PPE and residential care support to Health Covid-19 funding, together with loss of income arising in Daycare. In addition, the mitigating forecast budget underspend has increased by £0.853m to £3.033m. The main factors are an increase in the forecast underspend for Homecare (£0.204m) and Residential and Nursing Care (£0.340m) both to fully reflect hospital discharge guidance and costs attributable to Health Covid-19 funding, together with a further increase in the forecast underspend on workforce budgets (£0.460m) and other minor variations (£0.167m).

# Homelessness - £4.828m overspend

	Gross position including COVID impact								
Homelessness	Annual Budget	Net actual spend to date	Projected Outturn	Projected Variance from Budget	Movement from last reported to Exec				
	£000	£000	£000	£000	£000				
Singles Accommodation	1,691	1,410	1,557	(134)	(205)				
Bed and Breakfast's (Room only)	4,063	2,394	4,416	353	99				
Families Specialist Accommodation	299	217	290	(9)	(21)				
Accommodation Total	6,053	4,021	6,263	210	(127)				
Floating Support Service/HMT	1,420	758	1,481	61	135				
Dispersed and TAMF	2,166	1,917	3,712	1,546	0				
Dispersed Accommodation Total	3 <i>,</i> 586	2,675	5,193	1,607	135				
Homeless Management	668	284	636	(32)	(17)				
Homeless Assessment and Caseworkers	2,317	929	2,074	(243)	(154)				
Homelessness PRS and Move On	1,192	124	1,160	(32)	7				
Rough Sleepers Outreach	397	6	368	(29)	39				
Tenancy Compliance	201	70	175	(26)	(8)				
Homelessness Support Total	4,775	1,413	4,413	(362)	(133)				
Commissioned Services	1,210	54	1,210	C	0				
Commissioned Services Total	1,210	54	1,210	0	0				
Covid-19 Response Rough Sleepers	1,668	2,525	5,041	3,373	(2,191)				
Covid-19 Response Total	1,668	2,525	5,041	3,373	(2,191)				
Total	17,292	10,688	22,120	4,828	(2,316)				

Memo: Breakdown of variance							
COVID related impact	Savings, mitigations and other changes						
£000	£000						
0	(134)						
0	353						
0	(9)						
0	210						
34	27						
1,546	0						
1,580	27						
0	(32)						
0	(243)						
0	(32)						
0	(29)						
0	(26)						
0	(362)						
0	0						
0	0						
3,441	(68)						
3,441	(68)						
5,021	(193)						

### Homelessness: Period 5

Outputs and Cost-Drivers	Desired	Period	Performance	Are we better than?						
Outputs and Cost-Drivers	Performance	Period	Performance	Target		Last Period		Last Year		
Number placed in Bed and Breakfast Accommodation: Single person	Low	Aug-20	228	ТВС		-5	V	103	$\boxtimes$	
Number placed in Bed and Breakfast Accommodation: Families	Low	Aug-20	45	ТВС		4	$\boxtimes$	-8	$\checkmark$	
Number of dispersed accommodation placements: Single person	Low	Aug-20	191	ТВС		3	A	42	$\boxtimes$	
Number of dispersed accommodation placements: Families	Low	Aug-20	1,629	TBC		11	A	196	$\boxtimes$	

#### Performance Analysis

Work is ongoing with Registered Housing Providers to give backdates to homeless households. Offers are being made to encourage people to rightsize properties and make larger properties available. A bid has been submitted to MHCLG for capital funding for permanent accommodation, especially 1 bedroom affordable flats, of which there is a dearth in the city in comparison to demand. Work is being undertaken to help people access the Private Rented Sector (PRS) in affordable locations, many of which are outside of Manchester, and schemes such as a landlords insurance are being used. £2 million of short term funding has been given subsequent to MHCLG bid. Incentives for PRS landlords are included. The service is continuing to focus upon accommodating people who sleep rough to mitigate the public health risk, and ensure people do not return to the streets. Service changes due to COVID-19, such as remote working, will feed into service transformation going forward as it has proven to be successful.

The number of both single people and families moving into dispersed accommodation has increased. Households presenting will continue to increase over the next few months as the economic outcome of the pandemic is fully realised. It is anticipated the number of people sleeping rough will also increase. The homeless service is beginning to return to business as usual with inspections starting again with landlords to improve standards, increased visits at properties and B&Bs where people struggled to engage virtually.

It is anticipated that there will be a significant demand for services once the pandemic is over, and the service is preparing for a large increase in numbers. This is due to the continuation of welfare reform, the high level of rental income that the PRS demands, but most significantly, the number of people that will be economically affected by the outcome of COVID-19, through losing employment, being unable to pay their rent, the reduction in support services that would have otherwise helped them being reduced or stopped due to essential cuts in services. The freeze on evictions is enabling people to ignore their rental arrears, which will cause its own issues as we try to mediate between tenants and landlords, but comms work is progressing to encourage people to access debt advice.

# Homelessness Financial Headlines (1 of 3)

#### The Homelessness budget for 2020/21 is £17.292m

The overall forecast position as at Period 5 is an overspend of £4.828m, this is made up of;

- COVID-19 pressures through increased costs and income shortfalls £5.021m;
- Partly offset by savings, mitigations and other changes of net £193k underspend.

The Homelessness budget includes Emergency Support for Rough Sleepers grant of £68k, Next Steps Accommodation Programme funding of £1.600m, £100k for cold weather provision for those sleeping rough when the temperature drops below zero and £300k for incentives to landlords to secure properties in the private rented sector

#### COVID related Pressures (£5.021m overspend):

COVID-19 response to Government's Everyone In, providing accommodation for 280 people sleeping rough in the City. Indicative annual cost of £5.075m, £457k staffing related expenditure up to 31 July 2020 (this does not reflect the cost of staff who have been redeployed, whose costs are covered by budgets linked to substantive related), £4.584m accommodation, food and security to provide accommodation for those who would otherwise be sleeping rough linked to the Government's Everyone Infand the exit strategy. In addition to the increased expenditure, there is a forecast lost income of £34k linked to Legal Services provided to Registered Providers.

Dispersed temporary accommodation placements have increased by 157 since March 2020 to 1,820 in August 2020 (an increase of 14 since last month and 32 since last reported to the Executive in May). £0.546m of costs have been assigned as COVID-19 costs. At budget setting 2020/21 £1.5m of reserves were allocated to cover the impact of increased demand, at this stage this has not been allocated. The Flexible Housing Support grant (£2.1m) is being fully applied to meet the cost.

Savings of £1.000m unachieved, have been reported to MHCLG as part of COVID-19 return, with delays in procurement as a result of Senior Management involvement in COVID-19 response. Work is ongoing with Legal and Procurement to revise timelines.

#### Savings, mitigations and other changes (£193k underspend):

Mainstream funded services, underspend of £193k linked to staffing underspends where recruitment has been delayed as a result of COVID-19 which is offsetting pressure on Bed and Breakfast (B&B).

# Homelessness Financial Headlines (2 of 3)

### Additional one off funding in 2020/21

Rough Sleeper Initiative funding of £0.724m funds a number of different initiatives and services that work together as a Rough Sleepers Initiative Partnership (RSI), with the objectives of preventing people from rough sleeping and finding accommodation for people already rough sleeping. This funding included the provision of Rapid Rehousing Pathway programme of £215k for 4 Navigators and 1 Team Leader. These are attached to the Council's Outreach Team and the Navigators will develop relationships and help people who sleep rough to access appropriate local services, get off the streets and into settled accommodation.

The new burdens funding of £461k is being utilised to provide capacity to reduce demand. Additional capacity is needed for:

- Housing Solutions Officers to increase prevention work and reduce flow into the system
- Private Rented Sector (PRS) team to develop a PRS offer for homeless people
- Investment to reduce floating support caseloads to allow meaningful work in moving people on and ensuring people are appropriately safeguarded

• Funding of £1.6m has been awarded by the Greater Manchester Combined Authority (GMCA) to fund 142 beds spaces in Phase 3 of A Bed Every Night programme which has been extended to cover the period July 2020 to March 2021, indicative costs are £2.5m. Revenue and Benefits are currently reviewing the proposals at each of the properties to confirm the level of Housing Benefit which can be claimed, current conversations indicate that funding of £300k will be provided, therefore the shortfall in funding is approximately £0.600m which has been included in COVID-19 costs.

- Next Steps Accommodation Programme funding of £1.6m from the Ministry of Housing, Local Government and Communities (MHCLG) has been confirmed to support the Everybody In programme.
- £100k has been assigned against cold weather provision for those sleeping rough when the temperature drops below zero.
- £300k for incentives to landlords to secure properties in the private rented sector specifically for people who were rough sleepers and have been provided with accommodation as a result of the COVID-19 response.

# Homelessness Financial Headlines (3 of 3)

#### Movement since last reported to Executive - £2.316m improvement

This is mainly due to the Next Steps Accommodation Programme funding of £2.000m confirmed by the Ministry of Housing, Local Government and Communities (MHCLG) on 19 September to support the Everybody In programme and reduced COVID related pressures. £1.600m of the allocated funding is to be utilised to offset rough sleeper accommodation and support costs incurred between July 2020 and March 2021, providing 250 bed spaces per night.

The full year effect of COVID related expenditure has now been confirmed alongside the maximisation of housing benefits eligible to support these schemes which has improved the position by £0.716m.

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## Homelessness Period 5 Activity

Table 1. Presentations at Front Door	2016/17	2017/18	2018/19	2019/20	2020/21
Quarter 1	1,329	1,644	1,692	2,388	2,070
Quarter 2	1,400	1,626	2,174	2,525	
Quarter 3	1,331	1,453	1,978	2,393	
Quarter 4	1,619	1,545	2,303	2,534	
Total	5,679	6,268	8,147	9,840	2,070

	ed in and out in	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	June-20	Jul-20	Aug-20	Total
the month														
	Booked In	95	110	83	90	100	71	81	39	51	82	115	68	985
Families	Booked Out	68	91	76	81	84	91	102	97	69	63	92	89	1,003
	Change	27	19	7	9	16	(20)	(21)	(58)	<b>(18</b> )	19	23	(21)	(15)
Cinala	Booked In	116	125	109	99	104	101	133	118	126	169	166	165	1,531
Single	Booked Out	81	125	106	89	121	86	121	107	117	141	174	165	1,433
Person	Change	35	0	3	10	(17)	15	12	11	9	28	(8)	0	98
B&B averag in month	ge placements	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	June-20	Jul-20	Aug-20	
Single pers	on	153	161	166	167	169	176	179	191	211	231	233	228	
Families		67	81	102	105	112	113	101	50	20	20	41	45	
Total		220	242	268	272	281	289	280	241	231	251	274	273	
	Accommodation s at the end of	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	June-20	Jul-20	Aug-20	
Families		1,428	1,447	1,455	1,472	1,489	1,498	1,505	1,573	1,614	1,611	1,618	1,629	
Singles		148	150	155	156	159	157	158	161	174	184	188	191	
Total		1,576	1,597	1,610	1,628	1,648	1,655	1,663	1,734	1,788	1,795	1,808	1,820	

Appendix 1, Item 5

### Corporate Core - £1.295m overspend (1 of 2)

Corporate Core	Gross position including COVID impact								
Chief Executives	Annual Budget	Net actual spend to date	Projected Outturn	Projected Variance from Budget	Movement from last reported to Exec				
	£000	£000	£000	£000	£000				
Coroners and Registrars	2,286	683	3,062	776	23				
Elections	1,061	2,049	961	(100)	0				
Legal Services	6,750	4,599	6,853	103	(241)				
Communications	3,295	1,219	3,565	270	(129)				
Executive	967	289	903	(64)	(30)				
Legal, Comms, Democratic and Statutory Sub Total	14,359	8,839	15,344	985	(377)				
Corporate Items	545	(173)	855	310	(40)				
Chief Executives Total	14,904	8,666	16,199	1,295	(417)				

	Memo variance of breakdown					
Covid related	Savings,					
impact	mitigations					
	and other					
	changes					
£000	£000					
776	0					
0	(100)					
356	(253)					
349	(79)					
0	(64)					
1,481	(496)					
310	0					
1,791	(496)					

## Corporate Core - £1.295m overspend (2 of 2)

Corporate Core	Gross position including COVID impact						
Corporate Services	Annual Budget	Net actual spend to date	Projected Outturn	Projected Variance from Budget	Movement from last reported to Exec		
	£000	£000	£000	£000	£000		
Policy, Performance and Reform	15,367	5,472	14,753	(614)	(325)		
Procurement & Commissioning	1,371	493	1,222	(149)	(78)		
Revenue and Benefits	14,574	(724)	14,817	243	0		
Discretionary Housing Payments and Welfare Provision	2,600	1,371	2,600	0	0		
Financial Management	5,374	2,696	4,879	(495)	(288)		
ICT	13,520	9,270	14,577	1,057	(108)		
Human Resources/ Organisational Development (HR/OD).	4,003	1,938	3,837	(166)	(70)		
Audit, Risk and Resilience	1,427	2,334	1,350	(77)	0		
Shared Service Centre	1,045	323	870	(175)	(50)		
Capital Programmes	(163)	645	837	1,000	(1,000)		
CS Corporate Items (non business plan)	226	271	(24)	(250)	0		
Customer Services	4,083	1,717	3,732	(351)	(78)		
Commercial Governance	250	128	227	(23)	0		
Decriminalised Parking Enforcement	(649)	7,529	(649)	0	0		
Bus Lane	(334)	6,500	(334)	0	0		
Corporate Services Total	62,694	39,963	62,694	0	(1,997)		
Total Corporate Core	77,598	48,629	78,893	1,295	(2,414)		

Memo variance of						
breakdown						
Covid	Savings,					
related	mitigations					
impact	and other					
	changes					
£000	£000					
0	(614)					
0	(149)					
322	(79)					
0	0					
0	(495)					
1,209	(152)					
0	(166)					
0	(77)					
0	(175)					
1,000	0					
0	(250)					
0	(351)					
0	(23)					
0	0					
0	0					
2,531	(2,531)					
4,322	(3,027)					

Corpor	ate Co	ore: Peri	od 5						
	Desired				Are v	we better than?			
	Performa nce	Period	Performance	Target		Last Per	riod	Last Yea	ar
Availability of 11 critical ICT Services and Applications (year to date)	High	Aug-20	99.5%	98.50%		-0.1%pts	$\triangle$	0.2%pts	$\triangle$
Average Number of ICT Major Incidents in a month (year to date)	Low	Apr 20 – Aug 20	5.60	n/a		0.85	$\boxtimes$	-1.80	$\checkmark$
% of transactions delivered face to face (year to date)	Low	Apr 20 – Aug 20	0.0%	n/a		0%pts	$\boxtimes$	-3.6%pts	$\checkmark$
% of transactions delivered by telephone (year to date)	Low	Apr 20 – Aug 20	24.6%	n/a		7%pts	$\boxtimes$	-24%pts	$\checkmark$
% of transactions delivered online (year to date)	High	Apr 20 – Aug 20	75.4%	n/a		-7%pts	X	27.6%pts	$\checkmark$
% of annual due Council Tax collected (year to date)	High	Apr 20 – Aug 20	39.4%	94%	n/a	7.7%pts	n/a	-1.5%pts	$\boxtimes$
% of annual due Business Rates collected (year to date)	High	Apr 20 – Aug 20	32.7%	97%	n/a	6.3%pts	n/a	-14.1%pts	$\boxtimes$
% invoices paid within 10 days (average monthly result YTD)	High	Apr 20 – Aug 20	59.2%	65%	$\boxtimes$	0.2%pts		2.4%pts	V
% invoices paid within 30 days (average monthly result YTD)	High	Apr 20 – Aug 20	84.0%	90%	X	-2.5%pts	$\boxtimes$	-5.1%pts	$\boxtimes$
% of pursuable miscellaneous debt over 1 year old (excluding C'tax and B'rates)	Low	Aug-20	11.1%	5%	X	-0.3%pts		5%pts	$\boxtimes$
BR Grants: Small Business Grant ( % allocated)	High	w/e 20 Sept	94.1% (£63,640,000)	£67,610,000	n/a	2.32%pts	n/a	n/a	n/a
BR Grants: Retail, Hospitality & Leisure Grant (% allocated)	High	w/e 20 Sept	94.4% (£40,495,000)	£42,370,000	n/a	1.61%pts	n/a	n/a	n/a
BR Grants: Local Authority Discretionary Grant (% allocated)	High	w/e 20 Sept	99.5% (£5,405,000)	£5,432,000	n/a	0.09%pts	n/a	n/a	n/a

#### Performance Analysis

- The percentage of business rates grants allocated continues to climb towards the anticipated total grant allocation figures for the end of September, with allocation of the Local Authority Discretionary grant rising . to 99.5% at w/e 20 Sept, the Council aims to fully utilise the allocation.
- 75.4% of the transactions undertaken up to the end of August were delivered online which was significantly higher than the 47.8% seen at the same time last year. The % of transactions delivered on the telephone (24.6%) is half the proportion recorded at August 2019 48.7%. These positive trends in channel shift can be largely attributed to how the service has responded to the impacts of the pandemic.
- The percentage of council tax due for 2020/21 which had been collected at the end of August (39.4%) was below that collected at the same point last year (41%), and at £86.3m, it was over £125k more than that • collected at the same point last year. COVID-19 and the lockdown has impacted on people's ability to pay.
- Total collectible Business Rates has reduced from £378.5 million (1 April) to £243.7 million (1 Sept) because of Extended Retail Relief. This reduction will be funded by Central Government. The percentage of . business rates due for 2020/21 which had been collected at the end of August (32.7%) was 14% points lower than that collected at the same point last year (46.9%) and at £80.1m was £88.4m less than that collected last year. This decrease has been exacerbated by the need to suspend direct debit payments while grants and retail relief have been administered. These restarted from 21 May 2020 with repayment plans reprofiled over ten or eleven months.
- At 59.2% at the end of August, the percentage of invoices paid within 10 days was below the average for 2019/20 (63.84%) and at 84%, the percentage of invoices paid within 30 days was also below the average • for 2019/20 (90.49%).
- The percentage of pursuable miscellaneous debt over a year old remains at over 11% at the end of August. Formal recovery of such debt only resumed in late July. The amount of collectable debt +1yr old has been increasing over time and has increased by £2.06m from April 2018 to now stand at just under £3.5 million. Circa 75% of this increase is attributed to the Adult Social Care service (ASC) area with the majority of this belonging to the NHS. The Council is prioritising chasing NHS invoices and other large ASC invoices to reduce the collectable debt figure. With the NHS currently prioritising paying covid-19 related invoices it is more challenging to chase older invoices.
- The average number of major ICT incidents in a month at the end of August was 5.6, which was 1.8 fewer incidents than at the end of August last year.

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The average percentage of critical ICT services and applications which were 'available' in a month was 99.5% at the end of August, which was above the 98.5% target and above the average for 2019/20.

### Corporate Core Financial Headlines (1 of 2)

Corporate Core revenue budget totals £77.598m

The overall forecast position as at Period 5 is a net overspend of £1.295m, this is made up of:

- COVID-19 pressures through increased costs and reduced income £4.322m;
- Partly offset by underspends through savings, mitigations and other changes of £3.027m.

The Corporate Core annual budget includes the following additional COVID-19 grant funding allocations

- Council Tax Hardship £1.300m
- Local Authority Discretionary Fund Grant £5.432m
- New Burdens funding for the administration of Small Business Grant Fund and Retail, Hospitality and Leisure Grant Fund £225k.

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It is forecast that all the additional grants will be fully utilised in year.

The Core budget is net of £3.449m savings that were approved as part of the 2020/21 budget setting process

### COVID related Pressures (£4.322m)

These are due to:

- £1.907m increased expenditure, largely relating to ICT costs in respect of hardware and additional licensing in order to mobilise staff and members to work more flexibly during the pandemic, and £491k relating to the City Council contribution towards the Greater Manchester costs of additional temporary mortuary provision.
- £2.415m shortfalls in income due to reduced capital programme fee income of £1.0m due to the reduced fee income because of the slow down of capital schemes, reduced registrars income of £281k, reduced legal services fee income of £325k, Communications of £249k, Revenue and Benefits reduced income £250k due to a number of council tax enforcement notices being waived and lower than forecast take up of the annual leave purchase scheme of £310k.

## Corporate Core Financial Headlines (2 of 2)

#### Savings, mitigations and other changes (£3.027m)

These are made up of Chief Executives £496k and Corporate Services of £2.531m and further detail is provided below.

The Chief Executives £496k underspend is due to the following:

- Elections underspend of £100k due to cancelled 20/21 election year;
- Legal £253k, Communications £79k and Executive office underspend of £64k due to savings on employee budgets and running costs

The Corporate Services forecast underspend of £2.531m is due to:

- Employee savings of £2.281m employee savings in Policy and Performance and Reform, Procurement, Financial Management, HR/OD, Audit, Shared Service Center, Customer Services and Commercial Governance Team;
- Corporate items £250k underspend due to pensions savings from upfront funding of contributions (3 years).

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#### Movement since last reported to Executive - £2.414m improvement

This is made up of £1.997m improvement in Corporate Services and £417k in Chief Executives. Further details of these variances is set out below :

The Corporates Services improvement of £1.997m, is made up of a £1m change is due to a revised forecast of likely reduced capital programme fee income. The forecast reduction is due to the anticipated slow down of capital schemes during the Covid-19 crisis, but the slow down has not been as significant as originally forecast. There is also a further increase of £0.997m in the staff savings across the Directorate due to the recruitment assumptions on the vacancies within Policy, Performance and Reform, Procurement, Financial Management, ICT, HR/OD,, Shared Service Centre and Customer Services.

Chief Executives position has improved by £417k since the last reported position mainly due to staff savings in Legal Services £241k and Executive £30k, an improved income position in Communications of £129k and £40k increased income due to the purchase of annual leave.

### Neighbourhoods Directorate - £8.441m overspend

Neighbourhoods Directorate	Gross position including COVID impact							
	Annual Budget	Net actual spend to date	Projected Outturn	Projected Variance from Budget	Movement from last reported to Exec			
	£000	£000	£000	£000	£000			
Neighbourhood Management and Directorate Support	1,135	409	1,191	56	16			
Operations and Commissioning	48,597	25,399	52,491	<b>_</b> 3,894	293			
Parks. Leisure, Events and Youth	7,500	5,974	12,008	4,508	2,347			
Compliance and Community Safety	11,077	3,506	10,885	(192)	2			
Libraries, Galleries and Culture	9,091	3,880	9,136	45	55			
Neighbourhood Area Teams	2,635	873	2,567	(68)	(31)			
Other Neighbourhood Services (including COVID pressures)	352	-116	352	0	0			
SUB TOTAL	80,387	39,925	88,630	8,243	2,682			
Highways	14,454	1,594	14,652	198	(185)			
SUMMARY TOTAL	94,841	41,519	103,282	8,441	2,497			

Memo: Breakdown of variance					
Covid related impact	Savings, mitigations and other changes				
£000	£000				
0	56				
3,754	140				
4,630	(122)				
463	(655)				
604	(559)				
0	(68)				
0	0				
9,451	(1,208)				
729	(531)				
10,180	(1,739)				

### **Neighbourhoods: Period 5**

Outputs and Cost Drivers	Desired	esired Are we better than				an?	)		
Outputs and Cost-Drivers	Performance	Period	Performance	Target		Last Perio	d	Last Ye	ear
Neighbourhoods									
Total levy refuse tonnage	Low	Aug-20	6,456	5,732	$\boxtimes$	-842	V	630	$\boxtimes$
Total levy recycling tonnage	High	Aug-20	5,737	5,982	$\boxtimes$	n/a	n/a	-548	$\boxtimes$
Citywide recycling rate (provisional)	High	Q1 20/21	38.0%	n/a		n/a	n/a	-5.7%pts	$\boxtimes$
Total number of waste related requests for service resolved in the quarter	High	Q1 20/21	1,420	n/a		67	n/a	-47	n/a
% of waste related requests for service resolved informally (remainder were formal resolutions)	n/a	Q1 20/21	90%	n/a		5.5%pts	n/a	13.1%pts	n/a
Number of burials (in the month)	n/a	Aug-20	104	Projection: 127	ł	-60	ţ	-11	Ţ
Number of cremations (in the month)	n/a	Aug-20	87	Projection: 86	1	-15	ļ	8	1
Connected City									
Road network beyond mid-life grading (A, B, C, U roads - excluding footways)	Low	2020	17.7%	23.0%	V	1 n/a		-2.3%pts	

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#### Performance Analysis

In August, more refuse was collected than forecast (target 5,732) due to residents spending more time at home due to the pandemic. The amount of refuse collected above the forecast declined in August (724 tonnages above the target) compared to July (1,566 tonnages above the target) as restrictions were relaxed and more staff returned to offices.

Recycling tonnages are slightly below the target for August. When compared to target for August 2020, less organic and pulpable recycling matter was collected but more commingled recycling (glass, cans and plastic bottles) was collected.

In addition to waste related requests for service, the Neighbourhood Compliance Teams proactively investigated 538 flytipping, commercial and domestic waste incidents (17% increase from last period). The Neighbourhood Project Team also proactively investigated 445 jobs and served 475 notices in relation to flytipping during this period. This is a 59% and 65% decrease respectively due to the impact of the COVID-19 pandemic.

The condition of the city's roads continues to improve. The proportion of the city's roads which had their condition recorded in summer 2020, which were in need of repair was 17.7 %, which is 2.3% points less than the proportion recorded at the same time in 2019.

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### Neighbourhoods Directorate Finance Headlines (1 of 3)

Neighbourhoods Directorate revenue budget totals £94.388m

The overall forecast position as at Period 5 is a net overspend of £8.441m, this is made up of:

- COVID-19 pressures through increased costs and reduced income £10.180m;
- Offset by identified in year mitigations of £1.739m underspend.

### COVID related Pressures (£10.180m)

This is made up of a combination of increased expenditure £3.772m, and forecast reductions in income of £6.408m. Further details are provided below:

£3.772m increased COVID-19 costs are made up as follows:

- Leisure Services £3.343m to support the ongoing maintenance of the Council's leisure facilities which has been affected by COVID-19 and significantly reduced income.
- £76k in Parks for additional signage and markings.
- Page Highways Services - £337k increased costs of works due to additional costs of ensuring social distancing measures were in operation.
- £13k sanitisers and shields within Libraries. **σ**1 •
  - £3k minor costs within Fleet Services.

£6.408m reduced income is made up as follows:

- £3.751m in Operations and Commissioning Services, due to the £1.804m forecast reduced Christmas offer income, £1.788m reduced income for Wholesale, • Retail, City Centre and Commercial Markets as a result of required closure, £159k reduced income in Other Business Units.
- ۲ Libraries & Galleries £0.591m due to reduced sales income and funding contribution because of closure of venues and subsequent reduced footfall following reopening of venues. .
- Leisure, Parks and Events £1.211m this includes £0.604m because of the cancelled Parklife concert and loss of car parking income and £0.561m Leisure ۲ mainly due to loss of Swimming Income and £46k in Events.
- Highways reduced income from off street parking fees and sales of fees and permits £392k. .
- £463k reduced income from penalty notices and licences in Community Safety and Enforcement.

The above figures assume use of GMCA reserves to mitigate the overspend on the Waste Levy due to increased tonnages as a result of COVID-19.

# Neighbourhoods Directorate Finance Headlines (2 of 3)

### Savings, mitigations and other changes (£1.739m)

The Directorate has identified in year savings of £1.739m that have been offset against the COVID-19 cost pressures. The breakdown of the identified in year savings and mitigations are provided below.

Operations and Commissioning £140k overspend due to:

• The overspend relates to the current freeze on use of reserves with essential building and maintenance work at New Smithfield Market now being financed from revenue.

Compliance and Community Safety £0.655m savings:

• Mainly due to employee savings because of vacant posts linked to turnover, these are retained under review and some vacant posts not now anticipated to be filled until December 2020.

Libraries, Galleries and Culture £0.559m saving mostly due to:

- £421k Saving on employee costs in Libraries and Galleries;
- £38k saving on Galleries running costs and £100k Saving on the Libraries book fund.

Parks, Leisure, Youth and Events £122k savings due to:

• £174k employee savings due to revised recruitment assumptions, offset by £52k overspends on running costs.

Neighbourhood Teams £68k savings due to:

• Staff savings linked to vacant posts

Management and Directorate Support £56k overspend due to:

Minor supplies and services variations

Highways - £0.531m savings due to:

• Higher than forecast income from highways capital works that have been undertaken during the lockdown period.

### Neighbourhoods Directorate Finance Headlines (3 of 3)

#### Movement since last reported to Executive - £2.497m increased pressure

The main change is the further financial support to maintain the City Council leisure assets, whilst income from the use of assets is significantly reduced due to COVID-19 restrictions. This is partly offset by further staff savings from vacant posts and higher than forecast income from highways capital works that have been undertaken during the lockdown period

### Growth and Development - £5.329m overspend

Growth & Development	Gross position including Covid impact							
	Annual Budget	Net actual spend to date	Projected Outturn	Projected Variance from Budget	Movement from last reported to			
	£000	£000	£000	£000	Exec £000			
Operational Property	8,151	4,695	8,339	188	(4)			
Facilities Management	9,866	2,776	9,926	60	60			
Property Rationalisation	0	1,129	0	0	0			
Investment Estate	(11,980)	(5,795)	(9,991)	1,989	(1,759)			
Manchester Creative Digital Assets Limited	0	1,387	750	750	750			
Growth and Development	156	237	103	(53)	(445)			
City Centre Regeneration	1,007	409	1,078	71	1			
Housing Residential Growth	1,417	453	1,021	(396)	(40)			
Planning, Building Control and Licensing	(609)	(222)	190	799	(687)			
Work and Skills	2,698	1,936	2,541	(157)	(157)			
The Community Hub	0	0	2,061	2,061	0			
Manchester Adult Education Services	0	(132)	17	17	17			
Our Town Hall Project	0	928	0	0	0			
Total Growth & Development	10,706	7,801	16,035	5,329	(2,264)			

Memo: Breakdown of				
varia				
Covid	Savings,			
related	mitigations			
impact	and other			
	changes			
£000	£000			
0	188			
228	(168)			
0	0			
3,302	(1,313)			
750	0			
0	(53)			
1	70			
0	(396)			
1,252	(453)			
0	(157)			
2,061	0			
17	0			
0	0			
7,611	(2,282)			

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### **Growth and Development : Period 5**

Outputs and Cost-Drivers	Desired Period F		Performance	Are we better than?				
Outputs and Cost-Drivers	Performance	Period	Performance	Target	Last Pe	eriod	Last Year	
Number of Planning Applications with fees of £10k - £50k	High	Aug-20	4	n/a	1		-1	$\boxtimes$
Number of Planning Applications with fees of £50k +	High	Aug-20	0	n/a	-2	×	0	$\checkmark$
Planning Fee Income	High	Aug-20	£161,751	£210,555	🗵 £142,7	88 🗵	-£80,767	$\boxtimes$
Net annual Business Rate charges payable (quarterly snapshot)	High	1-Jul-20	£244.28m	n/a	-£134.1	7m 🗵	-£131.24m	$\boxtimes$
No. of properties for which business rates are payable (quarterly snapshot)	High	1-Jul-20	27,030	n/a	28	<u>/</u>	212	
Hotel room occupancy rate	High	Jul-20	26%	n/a	n/a		-61% pts	$\boxtimes$
No. of year end new homes built (excluding small developments)	High	Q1 20/21	4,685	n/a	n/a		1,758	$\checkmark$
% of properties empty long-term	Low	2019/20	0.53%	n/a	n/a		0.01% pts	A

#### **Performance Analysis**

Planning Fee income in August 2020 was £161.8k, an decrease of £143k from the previous month which had been boosted by two £50k+ applications, and also below the 2019/20 monthly average of £296k. Given the unprecedented economic climate, the expectation is that planning fee income will fluctuate and may continue to fall short of expectations in the coming months

The Business Rate charges payable dropped in July, partly due to Extended Retail Relief being applied which will be funded by Government. There has been a small increase in the number of properties for which business rates are liable.

Collection of hotel occupancy data resumed in July after the lifting of restrictions on the hospitality sector. Not all of the hotels who contribute to the data reopened but amongst those that did the occupancy for July was 26%, which was markedly less than the 87% seen in July 2019.

### Growth and Development Financial Headlines (1 of 2)

Growth and Development revenue budget totals £10.706m

The overall forecast position as at Period 5 is an overspend of £5.329m, this is made up of:

- COVID-19 pressures through increased costs and reduced income £7.611m;
- Offset by identified in year mitigations of net £2.282m underspend.

The net £10.706m budget includes Government grant allocations for Reopening High Streets Safely Fund of £489k and Local Welfare Assistance Fund of £0.957m.

As at Period 5, the Directorate is forecasting an overspend of £5.329m. The reported position includes costs and loss of income due to COVID-19 of £7.611m, which is made up of COVID-19 cost pressures of £2.309m and shortfalls in income of £5.302m. This is offset by savings of £2.282m through staffing and additional income across the service as set out in this report.

The overall Directorate position is due to the following:

Overspends of £5.935m in:

- Operational Property £188k mainly due to security costs at Wythenshawe Hall, offset by savings relating to staff vacancies and utility costs due to lockdown. The security provision at Wythenshawe Hall is being reviewed with the current provider, and proposed changes to security should reduce these costs going forward.
- Facilities Management £60k mainly due to additional COVID-19 costs relating to additional cleaning.
- Investment Estate £1.989m, mainly as a result of anticipated COVID-19 income pressures from reduced rental and lease income across the estate. These are offset by staffing savings and forecast additional income from some areas of the Commercial Estate.
- Manchester Creative Digital Assets Limited a forecast reduction in income of £0.750m because of cessation of filming due to COVID-19.
- City Centre Regeneration £71k, mainly due to higher than forecast salary costs.
- Planning, Building Control and Licensing £0.799m due to a net reduction of income from Building Control (£170k), Landcharges (£115k), premises licensing (£314k) and taxi MOT/testing (£200k).

### Growth and Development Financial Headlines (2 of 2)

- Community Hub £2.061m Forecast costs of providing food to residents payments to food banks, this assumes a reduced service over the coming months and could increase significantly if there is an increased demand for the support over the winter period.
- Manchester Adult Education Services £17k increased costs due to COVID related expenditure.

Offset by underspends of £0.606m:

- Growth and Development £53k underspends in staffing.
- Housing and Residential Growth £396k due to staff vacancies, reduced general running costs and increased rental income on the Ben Street scheme.
- Work and Skills £157k due to staffing savings of £57k and project costs of £100k.

### Movement since last reported to Executive - £2.264m improvement

The movement is mainly improvement of c£1.75m in the forecast level of lost income in the Investment Estate due to Covid-19 (c£1.4m from rental and lease income and £350k from lease income at Manchester Airport). There is also an improvement of £0.73m in Planning and Building Control due to improved income forecast and staffing savings, and £157k saving in Work and Skills due to staffing savings of £57k and project costs of £100k.

This is partly offset by additional pressures of £300k (loss of income at Sharp/Space) and other smaller adverse variances totalling £73k.

Housing	Revenue	Account
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	Annual Budget	Net Actual Spend	Projected Outturn	Projected Variance from Budget	Movement From last reported to Executive
	£000	£000	£000	£000	£000
Housing Rents	(60,881)	(14,644)	(60,947)	(66)	109
Heating Income	(600)	(167)	(600)	0	0
PFI Credit	(23,374)	(5,843)	(23,374)	0	0
Other Income	(1,281)	(454)	(880)	401	285
Funding from General/MRR Reserves	(18,632)	0	(18,632)	0	0
Total Income	(104,768)	(21,108)	(104,433)	335	394
Northwards R&M and Management Fee	20,694	8,709	20,791	97	86
PFI Contractor Payments	36,296	11,171	35,830	(466)	(213)
Communal Heating	584	147	584	0	0
Supervision and Management	5,213	1,391	5,454	241	186
Contribution to Bad Debts	613	(52)	1,160	547	0
Depreciation	17,378	0	17,378	0	0
Other Expenditure	1,370	272	1,393	23	(5)
RCCO	19,841	0	837	(19,004)	(19,004)
Interest Payable and similar charges	2,779	0	2,779	0	0
Total Expenditure	104,768	21,638	86,206	(18,562)	(18,950)
Total HRA	0	530	(18,227)	(18,227)	(18,556)

Movement in General/MRR Reserves	Opening Balance	Budgeted Adjustment	Forecast Closing Balance	Additional Adjustment	Revised Forecast Closing Balance
	76,012	(18,632)	57,380	18,227	75,607

Appendix 1, Item 5

### Housing Revenue Account Financial Headlines

The Housing Revenue Account (HRA) is forecasting an underspend of £18.227m at Period 5. This is due to:

Underspends of £19.536m:

- Reduced contribution towards capital expenditure of £19.004m The Covid pandemic has led to reductions in the current year's planned capital programme, this is because of impacts on the programme delivery due to contractors experiencing difficulties accessing raw materials, and having to ensure social distancing is in place. There has also been difficulties experienced by contractors in accessing tenants properties to undertake programmed works.
- Reduced PFI Payments £466k:
- Additional Rental income of £66k. Due to £175k extra rent because of the reduced number of Right To Buy sales, offset by a loss of £109k in Brunswick due to the planned later opening of the Extra Care Scheme.

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**A**fset by overspends of £1.309m:

- Bad debt provision increase £0.547m, to reflect the expected increase in rent arrears due to COVID-19. The provision has been increased from 1% to 2%.
- Other income £401k lower than forecast due to a combination of reduced VAT Shelter, lower than forecast rent income due to vacant shops in Brunswick and a service charge refund following reconciliation of the 2019/20 service charge.
- Supervision and Management increase £241k. Due to higher than forecast salary costs and forecast £200k to support the ongoing ALMO review work, offset by a reduction in the costs of processing right to buys, this includes valuations, plans and Energy Performance Certificates. .
- Northwards Management Fee £97k higher than forecast due to the higher than forecast costs of the agreed staff pay award.
- A £23k net increase in other expenditure due to some minor variations.

Any surplus/deficit in year has to be transferred to/from the HRA reserve.

It is forecast that there will be a balance of £75.607m in the HRA General Reserve at year end.

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### Appendix 2:

### Additional Central Government COVID-19 Funding Announcements to Date

		Mei	mo:
Funding Source	Manchester £000	Specific Directorate Budget Increase £000	Emergency Funding £000
Grants announced since last executive report:			
Next Step Accommodation Grant, cold weather provision and landlord incentive funding	2,000	2,000	
Infection Control Round 2 (£546m nationally)	3,084	3,084	
Test and Trace Support Payment (£50m nationally)	680	680	
Local Authority Compliance and Enforcement Grant (£30m nationally)		453	
Dedicated Home to School and College Transport (GM Allocation £2.249m)	tbc		
Grants included in last executive report:			
COVID-19 Emergency Funding for Local Government - (£1.6bn nationally) - first tranche	18,589		18,589
COVID-19 Emergency Funding for Local Government - (£1.6bn nationally) - second tranche	15,167		15,167
COVID-19 Emergency Funding for Local Government - (£0.5m nationally) - third tranche	7,085		7,085
Council Tax Hardship Fund (£500m nationally)	7,458	1,300	
Emergency Support for Rough Sleepers (£3.2m nationally)	68	68	
Care Home Infection Control Fund (£600m nationally)	3,342	3,342	
Reopening High Streets Safely Fund (£50m nationally)	489	489	
Test and trace service (£300m nationally)	4,837	4,837	

Local Welfare Assistance Fund (£63m nationally)	957	957	
Local Authority Business Rates Grant Administration (New Burden)	225	225	
Support for Businesses:			
Expanded Retail Discount 2020/21(excludes 1% for Fire Authorities)	138,477		
Small Business Grant Fund and Retail, Hospitality and Leisure Grant Fund (£12.3bn nationally)	121,032		
Local Authority Discretionary Grants Fund	5,432	5,432	
Increase to budgets for specific grants and spend relating to COVID-19		22,867	40,841